CONTINUUM OF CARE DIVISION

Staff Report
September 2021

County of Riverside

HHPWS

Housing, Homelessness Prevention and Workforce Solutions

CONTENTS

In February of 2020, Riverside County announced plans to consolidate the county's homeless services into one distinct Housing, Homelessness Prevention & Workforce Solutions (HHPWS) department. The consolidation appointed HHPWS as the Continuum of Care (CoC) Lead Agency and positioned our county to provide seamless services and resources to individuals and families struggling with homelessness.
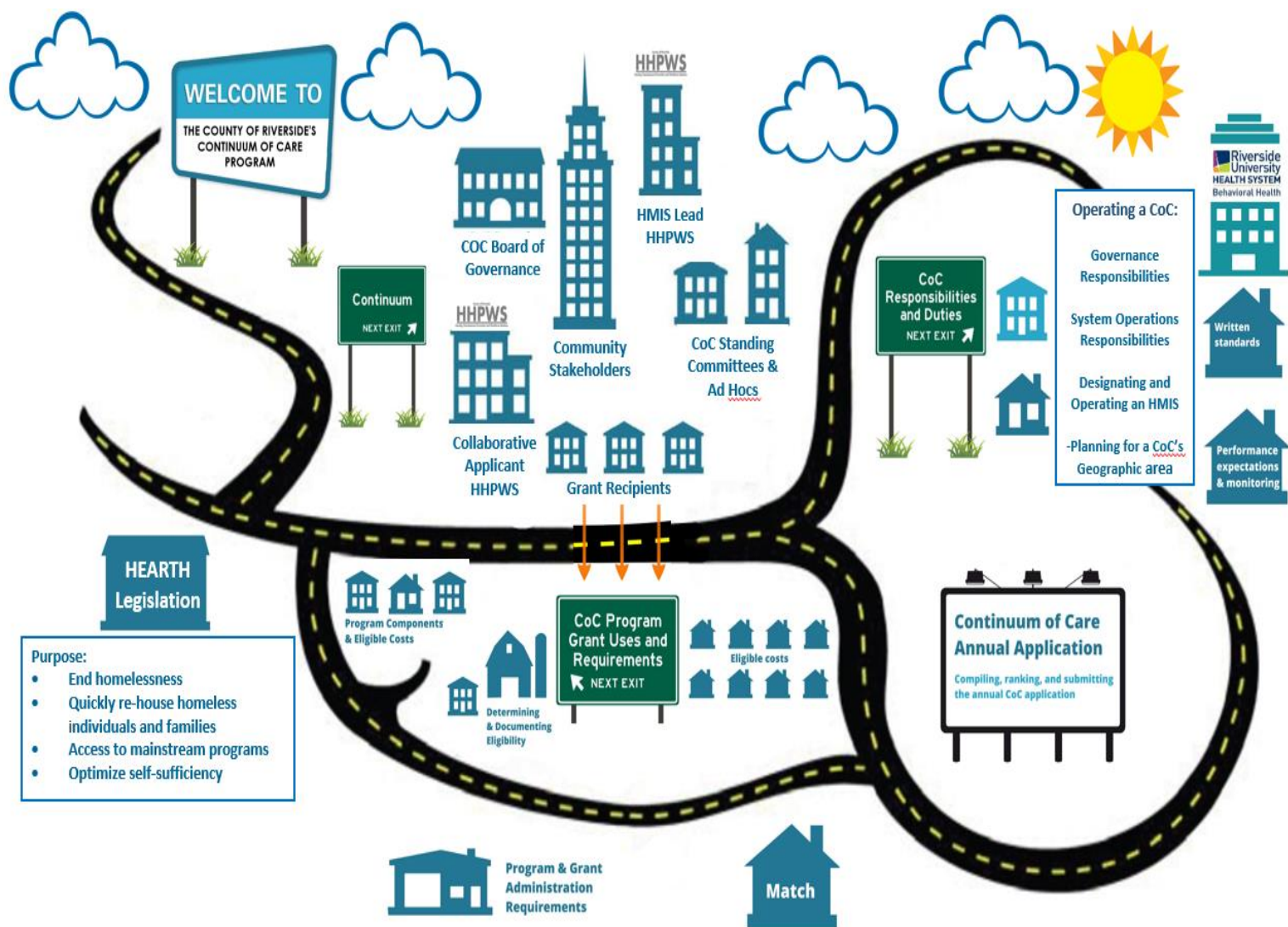
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Fiscal

ACTIVE PROGRAMS

2019 HUD Continuum of Care (CoC) Program $10.2 Million – 18 Projects		
Projects End Date	6/30/2022	
Funds Expended	83.2%	
Projects Complete	67%	

2020 HUD Continuum of Care (CoC) Program $11.1 Million – 18 Projects		
Projects End Date	6/20/2023	
Funds Expended	7.3%	
Projects Complete	0%	

County General Fund Shelter Contracts $1.2 Million – 5 Projects		
Projects End Date	6/30/2022	
Funds Expended	10.9%	
Projects Complete	0%	

COVID-19 Emergency Homeless Funding $547,812 – 9 Projects		
Projects End Date	1/1/2021	
Funds Expended	100%	
Projects Complete	100%	

ACTIVE PROGRAMS

2020 Homeless Housing, Assistance, and Prevention Program (HHAP) $3.3 Million – 10 Projects	Projects End Date	12/31/2024
	Funds Expended	2.3%
	Projects Complete	0%

2018 California Emergency Solutions and Housing (CESH I) $1.3 Million – 4 Projects	Projects End Date	8/6/2024
	Funds Expended	71.9%
	Projects Complete	25%

2018 & 2019 Emergency Solutions Grant (ESG) $603,825 – 4 Projects	Projects End Date	10/22/2021
	Funds Expended	49.8%
	Projects Complete	50%

Homeless Emergency Aid Program (HEAP) $9.7 million – 20 Projects	Projects End Date	6/30/2021
	Funds Expended	100%
	Projects Complete	100%

Emergency Solutions Grant – Coronavirus (ESG-CV) $33 Million – 37 Projects	
Projects End Date	**6/30/2022**
Funds Expended	**9.5%**
Projects Complete	**0%**

Emergency Food & Shelter Program (EFSP) – Phase CARES $1.3 Million – 27 Projects	
Projects End Date	**9/30/2021**
4 Emergency Shelter Providers - $137,500	6 Hot Meal Providers - $96,368
1 Motel Voucher Providers - $170,800	19 Food Pantry Providers - $468,159
6 Rental Assistance Providers - $466,800	Administration Expenses - $27,339

Emergency Food & Shelter Program (EFSP) – Phase 37 $958,794 – 21 Projects	
Projects End Date	**9/30/2021**
4 Emergency Shelter Providers - $227,224	7 Hot Meal Providers - $29,203
2 Motel Voucher Providers - $194,357	19 Food Pantry Providers - $141,463
7 Rental/Mortgage Assistance Providers - $347,371	Administration Expenses - $19,176

Emergency Food & Shelter Program (EFSP) – Phase 38 $1.1 Million – 26 Projects	
Projects End Date	**9/30/2021**
5 Emergency Shelter Providers - $120,107	6 Hot Meal Providers - $51,002
2 Motel Voucher Providers - $263,066	19 Food Pantry Providers - $353,216
8 Rental/Mortgage Assistance Providers - $367,517	Administration Expenses - $23,570

UPCOMING PROGRAMS

CoC Programs	Bidders Application Release Date	Funding Available	Eligible Activities
2021 Emergency Solutions Grant (ESG)	January 2022	Approx. $300K	• Emergency Shelter • Rapid Re-housing • Street Outreach • HMIS
HUD Continuum of Care (CoC) Program	September 2021	Approx. $13M • Renewals: $10M • CoC Bonus new projects: $678K • DV Bonus new projects: $2M • CoC Planning: $406K	• Leasing • Rental Assistance • Supportive Services • HMIS
Homeless Housing Assistance and Prevention (HHAP) Round 2	January 2022	Approx. $1.5M	• Delivery of Permanent Housing and innovative solutions • Rapid Rehousing • Systems Support for activities necessary to create regional partnerships
Homeless Housing Assistance and Prevention (HHAP) Round 3	Fall 2022	Approx. $4.2M	• Rapid Rehousing • Operating subsidies • Street Outreach • Services Coordination • Systems Support to create regional partnerships • Delivery of permanent housing • Prevention & shelter diversion • Interim sheltering

Theresa Adams

"The staff at The Path of Life shelter have made a big impact in my life, and I will never forget each and every one of you. Thank you so much!"

Success Story from Path of Life Ministries

Theresa arrived at Path of Life Ministries on April 12th, 2021, experiencing homelessness for the very first time. Although Theresa was scared to enter the shelter, she stated, "After 2 days of being in the shelter even though some of the other guests were not so welcoming and nice shelter staff made me feel so comfortable. This made me feel like everything was going to be ok." Theresa shared that she has grown more in this short amount of time with the support of Path of Life staff than ever before in her life. Thanks to those staff members she was able to get the mental health support she needed. Theresa shared that she normally is a rule breaker, but staff made her feel like she didn't need to behave that way to get what she needed and achieve her goals. While in the shelter she discovered she was a victim of identity fraud and that was a major barrier to getting her some of the things she needed. With everything going on she felt so overwhelmed. Theresa was so grateful that staff could help her navigate the issue and continue moving towards her goals. As a result, she was able to take a bus back to Texas to reunite with her family and continue getting support for her mental health at Betty Hardwick, a local facility. Theresa Adams is a prime example of success at The Path of Life.

C E S L E A D U P D A T E

Outstanding HomeConnections	<24	25-59	60+	All Ages
Permanent Supportive Housing (PSH)	0	49	24	73
Rapid Rehousing (RRH)	2	52	26	80
Transitional Housing (TH)	0	0	0	0
Bridge Housing	0	0	0	0
Emergency Solutions Grant (ESG)	0	0	0	0
Section 8 Extraordinary Preference	0	0	0	0
Total	2	101	50	153

Families w/Children – Waiting for HomeConnection	<24	25-59	60+	All Ages
PSH Level (score 9+)	3	38	0	41
RRH Level	4	17	3	26

Families w/Children – HomeConnection and Housing Search	<24	25-59	60+	All Ages
PSH Level	0	9	1	10
RRH Level	2	11	3	16

Active & Need HomeConnection	East	Mid	West	Total
PSH Level (score 8+)	109	72	199	380
RRH Level (score 4-7)	106	16	75	197
Total	215	88	274	577

Calls and Assessments Received	June	July	August	Total
New Vi-SPDATS received (All)	126	31	79	236
New Vi-SPDATS received (<24)	6	4	5	15
New Vi-SPDATS received (25-59)	91	20	49	160
New Vi-SPDATS received (60+)	28	7	25	60
Total calls to 800 line	527	876	991	2,394
Total	778	938	1,149	2,865

Number of Consumers on By-Name-List by City	All Ages	<24	25-59	60+
Banning	0	3	0	3
Blythe	0	6	1	7
Cathedral City	0	1	0	1
Coachella	0	1	3	4
Corona	0	1	0	1
Desert Hot Springs	0	30	9	39
Hemet	0	9	1	10
Homeland	0	0	1	1
Indio	0	35	5	40
Jurupa Valley	0	0	1	1
Lake Elsinore	6	103	30	139
Menifee	0	5	2	7
Moreno Valley	0	9	1	10
Murrieta	0	2	1	3
Palm Desert	0	16	3	19
Palm Springs	0	4	0	4
Perris	0	2	2	4
Rancho Mirage	0	4	4	8
Riverside	0	31	13	44
San Jacinto	0	3	0	3
Temecula	0	0	1	1
Total	14	181	42	237

Average number of Days from CES HomeConnect Referral to first contact by housing provider: 2.5 days

Riverside University HEALTH SYSTEM Behavioral Health

IMPACT REPORT (July 1st, 2021-August 31,2021)

Total Clients Served

7,883

Program Type	Number of Clients Served
Coordinated Entry	544
Emergency Shelter	1472
Homelessness Prevention	894
PH- Rapid Re-Housing	1746
PH-Permanent Supportive Housing (disability required for entry)	1316
Services Only	270
Street Outreach	1599
Transitional Housing	42
Total	**7883**

Clients Exited

1,033
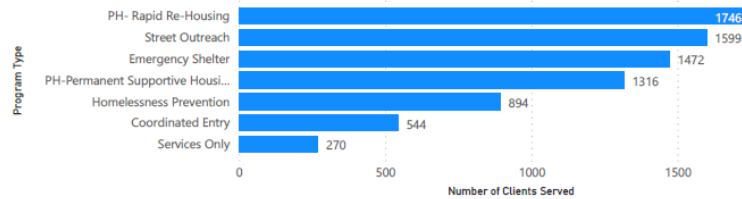
Clients Housed on Exit

411

Number of Clients Served by Program Type

Bar chart - Number of Clients Served by Program Type:
- PH- Rapid Re-Housing: 1746
- Street Outreach: 1599
- Emergency Shelter: 1472
- PH-Permanent Supportive Housi...: 1316
- Homelessness Prevention: 894
- Coordinated Entry: 544
- Services Only: 270

Successful Housing Outcomes for Clients in All Households from 07/01/2021-08/31/2021

Emergency Shelter/Transitional Housing
31% Exited to Permanent Destination
212 of 677 People Exited from ES/TH

Rapid Rehousing
58% Exited to Permanent Destination.
118 of 204 People Exited From RRH

Homelessness Prevention
100% Exited to Permanent Destination
53 of 53 People Exited From HP

Street Outreach
14% Exited to Permanent Destination
8 of 56 people Exited from SO

Permanent Supportive Housing
54% Exited to Permanent Destination
7 of 13 people Exited from PSH

Coordinated Entry System*
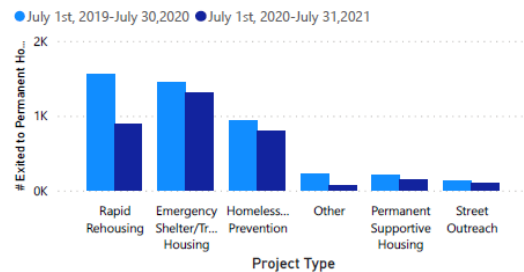**17%** Exited to Permanent Destination
1 of 6 people Exited from CES

1. Note: Coordinated Entry System- Riverside County is still integrating CES data into its new HMIS Software System. The stats presented for this entry are not entirely inclusive.
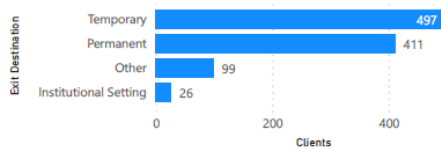
Exit Destination to Permanent Housing Outcome Comparison

Project Type	July 1st, 2019-July 30,2020	July 1st, 2020-July 31,2021
Street Outreach	125	94
Permanent Supportive Housing	208	142
Other	220	64
Homelessness Prevention	934	790
Emergency Shelter/Transitional Housing	1443	1312
Rapid Rehousing	1558	888
Total	**4488**	**3290**

Bar chart - # Exited to Permanent Housing by Project Type (July 1st, 2019-July 30,2020 vs July 1st, 2020-July 31,2021): Rapid Rehousing, Emergency Shelter/Transitional Housing, Homelessness Prevention, Other, Permanent Supportive Housing, Street Outreach.

*Exit Destination of Clients Served (July 1st 2021-August 31st, 2021)

Exit Destination

Bar chart - Exit Destination:
- Temporary: 497
- Permanent: 411
- Other: 99
- Institutional Setting: 26

2. Note: Exit Destination Definitions:
Temporary Destination: Emergency shelter, including hotel or motel paid for with emergency shelter voucher, or RHY-funded Host Home shelter, Staying or living with friends, temporary tenure (e.g. room, apartment or house), safe haven, etc.
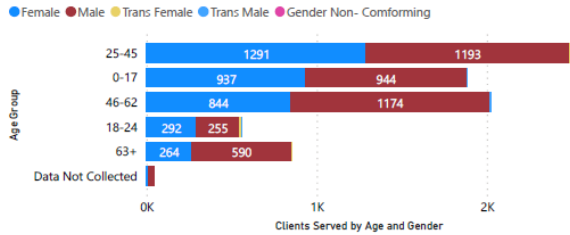**Institutional Settings:** Hospital, Substance Abuse Treatment facility, Juvenile detention facility and etc.
Other: Deceased, data not collected, client refused, client does not know.

Clients Served by Age and Gender

Transgender Males Served
6

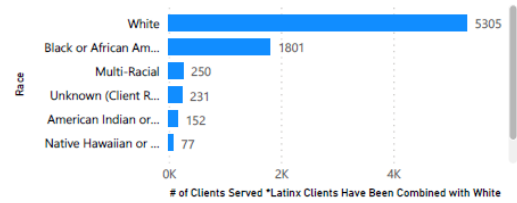Transgender Females Served
18

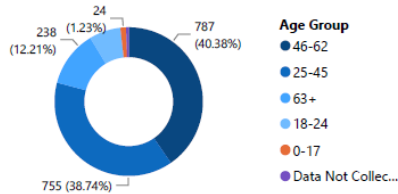Gender Non-Conforming Served
2

Clients Served by Age and Gender

Legend: Female, Male, Trans Female, Trans Male, Gender Non-Comforming

Age Group	Female	Male
25-45	1291	1193
0-17	937	944
46-62	844	1174
18-24	292	255
63+	264	590
Data Not Collected		

Clients Served by Race and Ethnicity

Hispanic/Latinx Clients Served
3038

Clients Served by Race

Race	#
White	5305
Black or African Am...	1801
Multi-Racial	250
Unknown (Client R...	231
American Indian or...	152
Native Hawaiian or ...	77

# of Clients Served *Latinx Clients Have Been Combined with White

Clients with Mental Health by Age Group

787 (40.38%), 755 (38.74%), 238 (12.21%), 24 (1.23%)

Age Group: 46-62, 25-45, 63+, 18-24, 0-17, Data Not Collec...

Clients with Substance Abuse by Age Group

564 (43.09%), 539 (41.18%), 131 (10.01%)

Age Group: 25-45, 46-62, 63+, 18-24, 0-17, Data Not Collec...
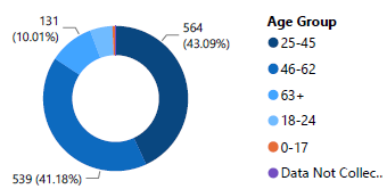
Length of Stay in All Projects

Clients By Length of Stay(Days)

Length of Stay in All projects	Total
< 30	1002
1,096 -1,460 (3-4 Yrs)	285
1,461 -1,825 (4-5 Yrs)	169
181-365	1300
1825+ (5 Yrs +)	484
31-60	499
366-730 (1-2 Yrs)	1872
61-90	351
731 -1,095 (2-3 Yrs)	479
91-180	681

Clients By Length of Stay in All projects

1872 (26.3%), 1300 (18.3%), 1002 (14.1%), 681 (9.6%), 499 (7.0%), 484 (6.8%), 479 (6.7%), 351 (4.9%), 285 (4.0%)

Length of Stay(Days): 366-730 (1-2 Yrs), 181-365, < 30, 91-180, 31-60, 1825+ (5 Yrs +), 731 -1,095 (2-3 Yrs), 61-90, 1,096 -1,460 (3-4 Yrs), 1,461 -1,825 (4-5 Yrs)
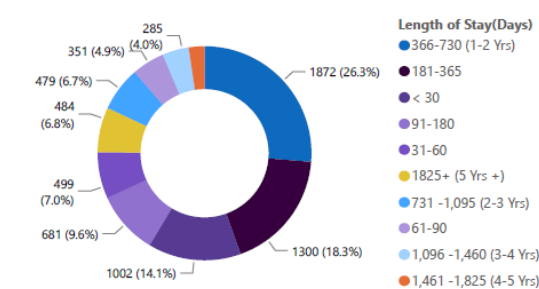
Is First Enrollment in System (YES or NO)

42.04%, 57.96%

Is First Enrollme...: Yes, No
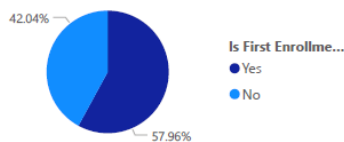
Federal Unemployment Benefits End

Apply for Vital Food, Housing, Utility, and Health Care Assistance

After September 4, 2021, federal unemployment benefits will expire. If you are receiving these benefits you will get a notice regarding the impact to your claim. We know this pandemic has been tough on many workers and their families and you are certainly not alone. That's why we want to make sure you are aware that you may qualify for several vital programs to help cover your food, housing, utility, and health care expenses.

If your federal unemployment benefits are ending, you are encouraged to apply for these vital programs which have been expanded by the American Rescue Plan:

- Over $234 per person per month in food assistance via CalFresh (GetCalFresh.org) whether you are working or not.
- Rental and utility assistance via Housing is Key (HousingIsKey.com). Get 100 percent of rent and utilities paid. Contact the Rent Relief call center: 1-833-430-2122
- Californians can apply directly to the county human services agency for cash aid and services for families with children (CalWORKs), food assistance (CalFresh), and free health insurance (Medi-Cal) through BenefitsCal.org.
- Health insurance—for as low as $1 per month for workers who received unemployment benefits, through Covered California (CoveredCA.com).

Which federal unemployment benefits are ending September 4, 2021?

- Pandemic Unemployment Assistance (PUA) created for self-employed workers and others who don't qualify for regular state Unemployment Insurance (UI).
- Pandemic Emergency Unemployment Compensation (PEUC) that provides additional weeks of unemployment benefits beyond the basic 26 weeks of regular state UI.
- Pandemic Additional Compensation (PAC), also known as Federal Pandemic Unemployment Compensation (FPUC), that provides an extra $300 per week of benefits for workers collecting PUA, PEUC, FED-ED, and regular state UI.
- Mixed Earner Unemployment Compensation (MEUC) supplement that provides an extra $100 per week in benefits for regular state UI recipients who earned at least $5,000 in self-employed earnings.

NOTE: A separate extension of regular UI benefits known as the FED-ED will no longer be payable after September 11, 2021.

For help finding gainful work, job training, and other employment services, you are also encouraged to access the following Employment Development Department (EDD) resources:

- CalJOBS℠ (CalJOBS.ca.gov) is the state's online, no-cost virtual job center that includes over a million job listings from private job boards and recruitment sites.
- Job search assistance, resume writing, interview preparation, and access to job training is available through America's Job Center of California (edd.ca.gov/office_locator) locations throughout the state.
- For more information about services available, see EDD's Returning to Work (edd.ca.gov/return-to-work.htm) webpage.

COVERED CALIFORNIA   CalFresh   CA COVID-19 RENT RELIEF   CDSS

EDD Employment Development Department State of California

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COVID-19
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- **Available for everyone eligible to be vaccinated**
- **No Cost**
- **Walk-ins Welcome**

We're vaccinating people age 12 and older. You don't have to be a Kaiser Permanente member to receive vaccination. Scan the QR code to view the list of Kaiser Permanente vaccination locations and business hours.

kp.org/covidvaccine

More than a Count

2022 HOMELESS POINT-IN-TIME COUNT

The Homeless Point-in-Time (PIT) Count provides communities with a snapshot of the number of individuals experiencing homelessness on a single night in January.

Please join us for collaborative discussions on priorities, outreach and engagement strategies, location mapping, mobile survey development, and identification of deployment sites in each city/region.

VIRTUAL COMMUNITY PLANNING SESSIONS

- September 23, 2021; 3pm - 5pm
- October 12, 2021; 10am - 12pm
- November 15, 2021; 3pm - 5pm
- December 15, 2021; 2pm - 4pm
- January 13, 2022; 2pm - 4pm

WHO SHOULD ATTEND?

City leaders and designated leads, non-profit agencies, faith-based organizations, homeless outreach staff, law enforcement and other service providers

For more information or to be added to the attendees list please contact Laura Gonzalez at LAGonzal@Rivco.org

POINT IN TIME COUNT
RIVERSIDE COUNTY

MULTIDISCIPLINARY APPROACHES TO ENDING HOMELESSNESS

A County of Riverside Continuum of Care Webinar Series

Contact CoC@rivco.org for more information.

THURSDAY

SEPTEMBER 23

9:00 - 10:00 AM

Click here to join

A Homeless Panel Discussion

The panel consists of individuals who have lived experience and will discuss solutions for homelessness county-wide. The panel's presentation comes at a very critical time and will directly support the development of the FY2021 HUD Continuum of Care Competition Application, 2022 Annual Homeless Point-in-Time Count, and finalization of the Homeless Action Plan.

Christina, a wife and mother of four children, will share on her journey from homelessness into permanent housing. Housing and supportive services received through the Coachella Valley Rescue Mission provided her with tools to fight addiction, codependence and escape domestic violence. Today she lives a life of purpose, encouraged by her faith and her family.

Monique is a twenty-three-year-old young adult, whose story is one that demonstrates resiliency and perseverance. At a very young age, her mom struggled with providing her and her siblings with a stable home. She entered foster care when she was only 7 years old and remained there until she reunited with her mom at age 15. Monique graduated from the University of California Riverside and today serves as the Homelessness Youth Coordinator at the Housing & Workforce Solutions - Continuum of Care Division.

Adam remains appreciative of all the support he has received from both the County's Housing Authority and Behavioral Health Teams in the last year. He entered homelessness for the first time in five years after losing his family and entire support system. Today he lives in an apartment that in his words is both beautiful and safe and is grateful for the group of people who continue to believe in him and support his journey into recovery.

Roberto also shares a story of great hope. He was devastated by the loss of both of his parents in such a short time, that he ended up homeless for 8 years. The Project Roomkey Program provided him with immediate interim housing, supportive services, and eventually permanent supportive housing. He would also receive assistance with applying for social security income (SSI) benefits and was ultimately approved for an award.

Angela and her husband found God and through their faith found a way out of addiction and homelessness. They used their experience to start a ministry to assist others who are struggling with homelessness and living in motels. Their goal is to work with as many people by helping them connect to permanent housing and supportive services.

ACRONYMS

ADA	Americans with Disabilities Act
AE	Administrative Entity
AHAR	Annual Homeless Assessment Report (Congressional Report)
APR	Annual Performance Report
BH	Behavioral Health
BNL	By Name List
BoG	Board of Governance
CA	Collaborative Applicant
CAP	Community Action Partnership
CAPER	Consolidated Annual Performance Evaluation Report
CDBG	Community Development Block Grant
CES	Coordinated Entry System
CESH	California Emergency Solutions and Housing
CH	Chronically Homeless
CHDO	Community Housing Development Organization
CoC	Continuum of Care
Con Plan	Consolidated Plan
CORE	Coordination, Oversight, Reporting, & Evaluation
CPD	Community Planning & Development
CVAG	Coachella Valley Association of Governments
CVRM	Coachella Valley Rescue Mission
DPSS	Department of Public Social Services
ECWS	Emergency Cold Weather Shelter
EFSP	Emergency Food & Shelter Program
EHAP	Emergency Housing & Assistance Program
EOCH	Executive Oversight Committee on Homelessness
ES	Emergency Shelter

ACRONYMS

ESG	Emergency Solutions Grant
FEMA	Federal Emergency Management Agency
FMR	Fair Market Rent
GA/GR	General Assistance/General Relief
GIS	Geographic Information System
HACR	Housing Authority of the County of Riverside
HCD	Department of Housing and Community Development
HDAP	Housing and Disability Advocacy Program
HEAP	Homeless Emergency Aid Program
HEARTH	Homeless Emergency Assistance & Rapid Transition to Housing Act
HHAPP	Homeless Housing, Assistance, and Prevention Program
HHOPE	Homeless Housing Opportunities Partnership & Education Program
HHPWS	Housing, Homelessness Prevention and Workforce Solutions
HIC	Housing Inventory Count
HIPAA	Health Insurance Portability and Accountability Act
HMIS	Homeless Management Information System
HOPWA	Housing Opportunities for Persons With AIDS
HOT	Homeless Outreach Team
HPRP	Homeless Prevention and Rapid Re-Housing Program
HSP	Housing Support Program
HQS	Housing Quality Standards
HUD	US Department of Housing and Urban Development
ITB	Invitation to Bid
JFSSD	Jewish Family Services of San Diego
LB	Local Board
LOI	Letter of Interest
LRO	Local Recipient Organization

LSA	Longitudinal Systems Analysis
MHSA	Mental Health Services Act
MOU	Memorandum of Understanding
MRU	Management Reporting Unit
MVK	Martha's Village & Kitchen
NAEH	National Alliance to End Homelessness
NHSDC	National Human Services Data Consortium
NOFA	Notice of Funding Availability
OESD	Outreach & Engagement System Development
OSH	Operation Safe House
PEI	Prevention & Early Intervention
PH	Permanent Affordable Housing
PHA	Public Housing Authority
PHI	Protected Health Information
PIT	Point in Time Count
POLM	Path of Life Ministries
PSH	Permanent Supportive Housing
RFC	Request for Clarification
RFI	Request for Information
RFP	Request for Proposal
RFQ	Request for Qualifications
RFTA	Request for Tenancy Approval
RHA	Regional Homeless Alliance (Southwest Riverside County)
RRH	Rapid Rehousing
RSO	Riverside Sheriffs Office
RUHS-BH	Riverside University Health System – Behavioral Health
S+C	Shelter Plus Care

A C R O N Y M S

Section 8	Section 8 Housing Choice Vouchers and Subsidies
SHP	Supportive Housing Program
SNAPS	Special Needs Assistance Program Specialists
SRO	Single Room Occupancy
SSO	Supportive Services Only
ST	State
SWAG	Social Work Action Group
TANF	Temporary Assistance to Needy Families
TAY	Transitional Age Youth
TBRA	Tenant Based Rental Assistance
TH	Transitional Housing
TLP	Transitional Living Program
UCR	University of California Riverside
UDE	Universal Data Elements
UTC	Unable to Contact
UTL	Unable to Locate
VA	Veterans Administration
VASH	Veterans Affairs Supportive Housing
Vi-SPDAT	Vulnerability Index - Service Prioritization Decision Assistance Tool
VRS	Valley Restart Shelter
WRCOG	Western Riverside Council of Governments
YAB	Youth Action Board
YAC	Youth Advisory Committee
YHDP	Youth Homelessness Demonstration Program
YPIT	Youth Point in Time Count