CONTINUUM OF CARE DIVISION

**Staff Report
November
2021**

HWS

HOUSING AND
WORKFORCE
SOLUTIONS

ENGAGE. ENCOURAGE. EQUIP.

CONTENTS

In February of 2020, Riverside County announced plans to consolidate the county's homeless services into one distinct Housing and Workforce Solutions (HWS) department. The consolidation appointed the Housing and Workforce Solutions Department as the Continuum of Care (CoC) Lead Agency and positioned our county to provide seamless services and resources to individuals and families struggling with homelessness.
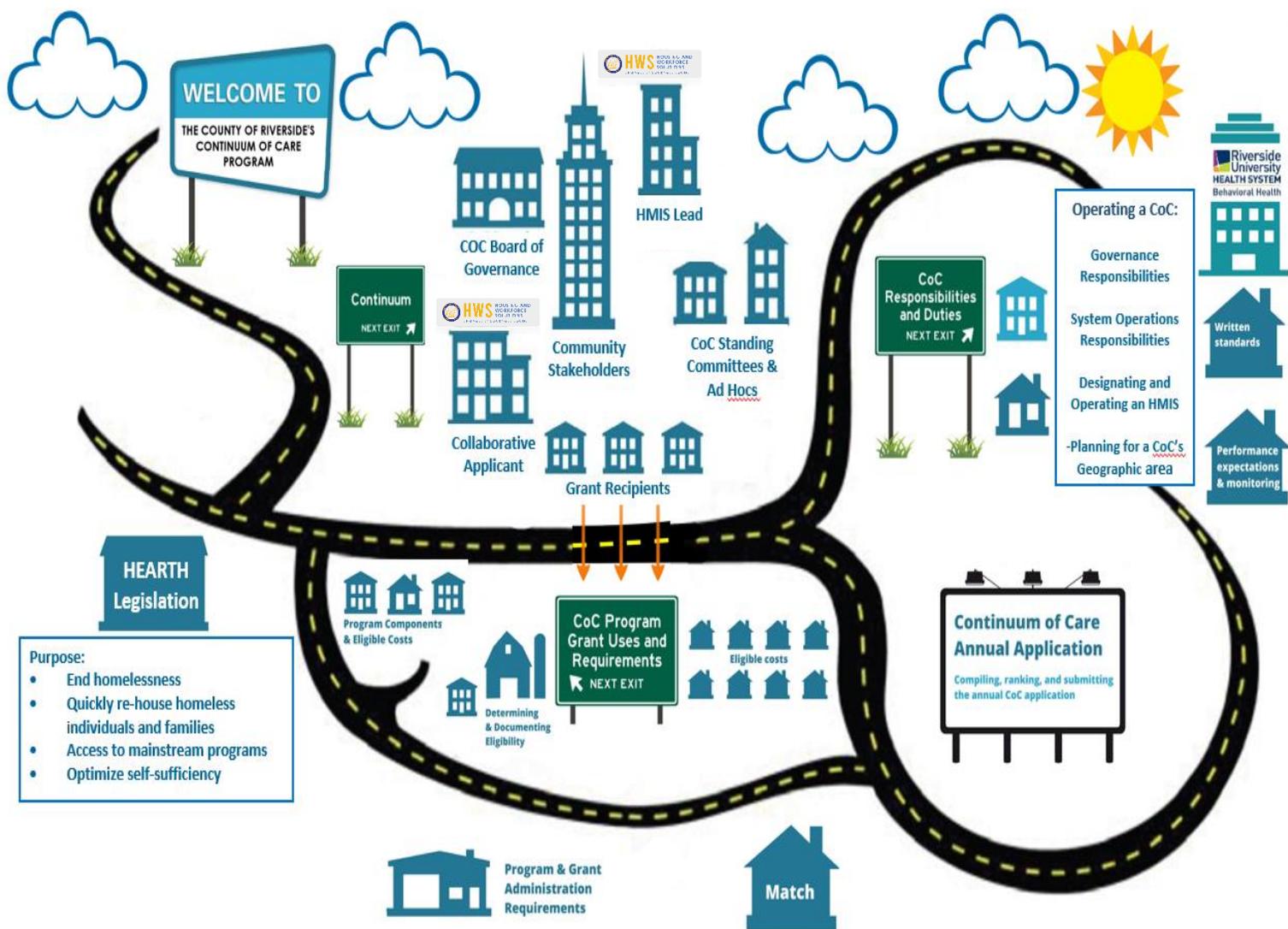
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Fiscal

2019 HUD Continuum of Care (CoC) Program $10.2 Million – 18 Projects	Projects End Date	6/30/2022
	Funds Expended	86.7%
	Projects Complete	78%

2020 HUD Continuum of Care (CoC) Program $11.1 Million – 18 Projects	Projects End Date	6/20/2023
	Funds Expended	16.1%
	Projects Complete	0%

County General Fund Shelter Contracts $1.2 Million – 5 Projects	Projects End Date	6/30/2022
	Funds Expended	31.4%
	Projects Complete	0%

2020 Homeless Housing, Assistance, and Prevention Program (HHAP) **County Allocation** $3.1 Million – 6 Projects	Projects End Date	6/30/2025
	Funds Expended	0%
	Projects Complete	0%

ACTIVE PROGRAMS

2020 Homeless Housing, Assistance, and Prevention Program (HHAP) **CoC Allocation** $3.3 Million – 10 Projects	Projects End Date	12/31/2024
	Funds Expended	9.3%
	Projects Complete	0%

2018 California Emergency Solutions and Housing (CESH I) $1.3 Million – 4 Projects	Projects End Date	8/6/2024
	Funds Expended	76.1%
	Projects Complete	25%

2018 & 2019 Emergency Solutions Grant (ESG) $603,825 – 4 Projects	Projects End Date	10/22/2021
	Funds Expended	100%
	Projects Complete	100%

2020 Emergency Solutions Grant (ESG) $301,695 – 3 Projects	Projects End Date	7/7/2022
	Funds Expended	0%
	Projects Complete	0%

Emergency Solutions Grant – Coronavirus (ESG-CV) $33 Million – 37 Projects	Projects End Date	6/30/2022
	Funds Expended	15.5%
	Projects Complete	0%

Emergency Food & Shelter Program (EFSP) – Phase CARES $1.3 Million – 27 Projects	Projects End Date	9/30/2021

4 Emergency Shelter Providers - $137,500 6 Hot Meal Providers - $96,368

1 Motel Voucher Providers - $170,800 19 Food Pantry Providers - $468,159

6 Rental Assistance Providers - $466,800 Administration Expenses - $27,339

Emergency Food & Shelter Program (EFSP) – Phase 37 $958,794 – 21 Projects	Projects End Date	9/30/2021

4 Emergency Shelter Providers - $227,224 7 Hot Meal Providers - $29,203

2 Motel Voucher Providers - $194,357 19 Food Pantry Providers - $141,463

7 Rental/Mortgage Assistance Providers - $347,371 Administration Expenses - $19,176

Emergency Food & Shelter Program (EFSP) – Phase 38 $1.1 Million – 26 Projects	Projects End Date	9/30/2021

5 Emergency Shelter Providers - $120,107 6 Hot Meal Providers - $51,002

2 Motel Voucher Providers - $263,066 19 Food Pantry Providers - $353,216

8 Rental/Mortgage Assistance Providers - $367,517 Administration Expenses - $23,570

UPCOMING PROGRAMS

CoC Programs	Bidders Application Release Date	Funding Available	Eligible Activities
2021 Emergency Solutions Grant (ESG)	January 2022	Approx. $300K	➢ Rapid Re-housing ➢ Street Outreach ➢ HMIS
2021 HUD Continuum of Care (CoC) Program	September 2021	Approx. $13M More information can be found on our NOFO web page	➢ Leasing ➢ Rental Assistance ➢ Supportive Services ➢ HMIS ➢ CES ➢ CoC Planning
Homeless Housing Assistance and Prevention (HHAP) Round 2	January 2022	Approx. $1.5M	➢ Delivery of Permanent Housing and innovative solutions ➢ Rapid Rehousing ➢ Systems Support for activities necessary to create regional partnerships
Homeless Housing Assistance and Prevention (HHAP) Round 3	Fall 2022	Approx. $4.2M	➢ Rapid Rehousing ➢ Operating subsidies ➢ Street Outreach ➢ Services Coordination ➢ Systems Support to create regional partnerships ➢ Delivery of permanent housing ➢ Prevention & shelter diversion ➢ Interim sheltering

COACHELLA VALLEY ASSOCIATION OF GOVERNMENTS (CVAG)
SUCCESS STORY

ANNE JOHNSTONE

For over 10 years Anne Johnstone experienced homelessness while living in Palm Springs, after involvement with the criminal justice system. The Coachella Valley Association of Governments (CVAG) was able to enroll Anne into the CV200 program – a by-name list of chronically homeless individuals who have historically been shelter resistant. When Anne entered the program, she was exhausted, hot, and tired of sleeping in the local parks. After working with CVAG for only three months, Anne was successfully housed in her own one-bedroom senior living apartment in Desert Hot Springs on July 23, 2021.

C E S   L E A D
U P D A T E

Outstanding HomeConnections

Outstanding HomeConnections	<24	25-59	60+	All Ages
Permanent Supportive Housing (PSH)	1	48	25	74
Rapid Rehousing (RRH)	3	53	20	76
Transitional Housing (TH)	0	0	0	0
Bridge Housing	0	0	0	0
Emergency Solutions Grant (ESG)	3	50	16	69
Section 8 Extraordinary Preference	0	0	0	0
Total	7	151	61	219

Families w/Children - Waiting for HomeConnection

Families w/Children - Waiting for HomeConnection	<24	25-59	60+	All Ages
PSH Level (score 9+)	3	38	0	41
RRH Level	2	30	2	34
Total	5	68	2	75

Families w/Children - HomeConnection and Housing Search

Families w/Children - HomeConnection and Housing Search	<24	25-59	60+	All Ages
PSH Level	0	18	2	13
RRH Level	4	17	4	14
Total	4	35	6	27

Active & Need HomeConnection

Active & Need HomeConnection	East	Mid	West	Total
PSH Level (score 8+)	157	53	249	459
RRH Level (score 4-7)	165	16	82	263
Total	322	69	331	722

Calls and Assessments Received

Calls and Assessments Received	August	September	October	Total
New Vi-SPDATS (All)	79	150	102	331
New Vi-SPDATS (<24)	5	9	3	17
New Vi-SPDATS (25-59)	49	102	76	227
New Vi-SPDATS (60+)	25	38	23	86
Total calls to 800 line	991	1018	909	2918
Total	1149	1317	1113	3579

Number of Consumers on By-Name-List by City

Number of Consumers on By-Name-List by City	<24	25-59	60+	All Ages
Banning	0	12	0	12
Blythe	0	6	0	6
Cabazon	1	1	0	2
Calimesa	0	1	0	1
Cathedral City	2	5	1	6
Coachella	0	4	3	7
Corona	0	30	8	38
Desert Hot Springs	0	13	9	22
Eastvale	0	0	1	1
Hemet	1	33	5	39
Homeland	0	0	1	1
Indio	14	149	40	203
Jurupa Valley	0	5	1	6
Lake Elsinore	0	9	1	10
Menifee	0	4	0	4
Moreno Valley	1	22	3	25
Murrieta	0	5	0	5
Norco	0	3	4	7
Palm Desert	0	1	4	5
Palm Springs	1	48	24	73
Perris	0	3	0	3
Rancho Mirage	0	0	1	1
Riverside	17	202	35	254
San Jacinto	1	27	3	31
Temecula	0	13	2	15
Thousand Palms	0	0	2	2
Total	38	596	148	779

Average number of Days from CES HomeConnect Referral to first contact by housing provider: 2.5 days

Riverside University
HEALTH SYSTEM
Behavioral Health

HMIS IMPACT REPORT

IMPACT REPORT (July 1st, 2021-October 31,2021)

Individuals Served	Clients Exited	Clients Housed on Exit	Veterans Served
9,671	**2,407**	**852**	**807**

Progam Type	Individuals Served
Coordinated Entry	963
Emergency Shelter	2161
Homeless Prevention	1153
PH - Housing with Services (no disability required)	8
PH - Permanent Supportive Housing (disability required)	1320
PH - Rapid Re-Housing	2128
Services Only	292
Street Outreach	1595
Transitional Housing	51
Total	**9671**

Individuals Served by Progam Type
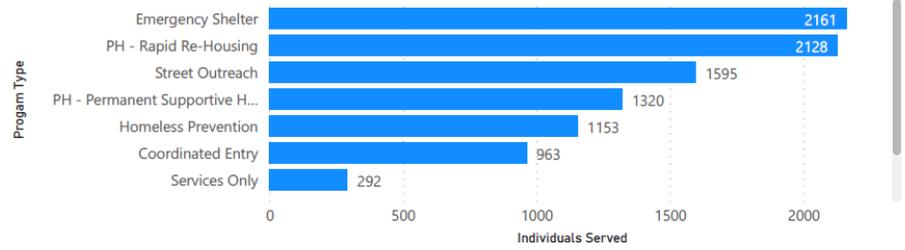
Successful Housing Outcomes for Clients in All Households Served from 07/01/2021- 10/31/2021

Emergency Shelter/Transitional Housing
27% Exited to Permanent Destination
363 of 1352 People Exited from ES/TH

Rapid Rehousing
55% Exited to Permanent Destination.
185 of 338 People Exited From RRH

Homelessness Prevention
99% Exited to Permanent Destination
227 of 231 People Exited From HP

Street Outreach
7% Exited to Permanent Destination
23 of 338 people Exited from SO

Permanent Supportive Housing
57% Exited to Permanent Destination
21 of 37 people Exited from PSH

Coordinated Entry System*
17% Exited to Permanent Destination
3 of 18 people Exited from CES

Services Only
32% Exited to Permanent Destination
30 out 93 people Exited from SO

1. **Note:** Coordinated Entry System- Riverside County is still integrating CES data into its new HMIS Software System. The stats presented for this entry are not entirely inclusive.

All Exit Destination

HMIS IMPACT REPORT
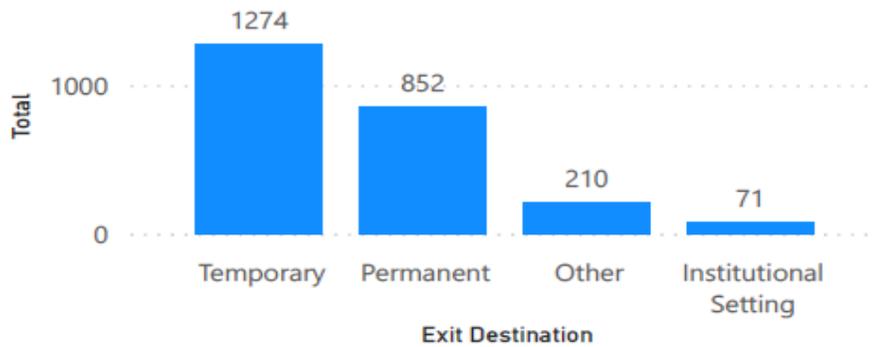
Clients Served by Age and Gender

Transgender
39

A gender other than singularly female or male
**10**

Individuals Served by Gender

● Female ● Male ● Transgender ● A gender other than singularly female or male (e.g., non-binary, gend...

Age Group	Female	Male
25-45	1602	1436
0-17	1140	1112
46-62	1087	1442
18-24	377	295
63+	353	705

Individuals Served (0 – 3500)

Clients Served by Race and Ethnicity

Hispanic/Latin(a)(o)(x)
3836

Individuals Served by Race

Race	Clients Served
White	6452
Black, African America...	2253
Multi-Racial	296
Unknown (Client Refu...	284
American Indian, Alask...	200
Native Hawaiian or Pac...	94
Asian or Asian American	92

Clients Served *Hispanic/Latin(a)(o)(x) Clients Have Been Combined with White

Individuals with Mental Health by Age Group

961 (37.31%)
907 (35.21%)
274 (10.6...)
205 (7.96%)
54 (2.1%)

Age Group
● 46-62
● 25-45
● 63+
● Data Not Colle...
● 18-24
● 0-17
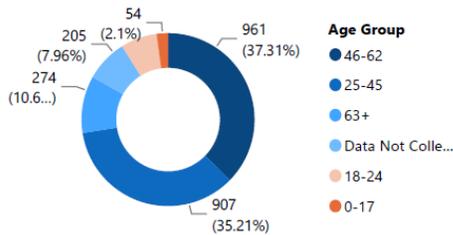
Individuals with Substance Abuse by Age Group

677 (42.85%)
657 (41.58%)
144 (9.11%)
79 (5%)

Age Group
● 46-62
● 25-45
● 63+
● 18-24
● 0-17
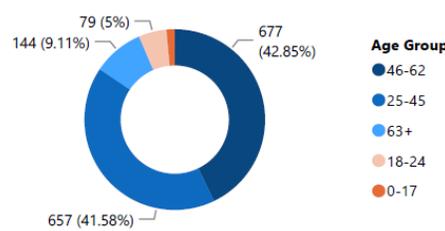
HMIS LEAD AGENCY

The purpose of HMIS is to record and store client-level information about the numbers, characteristics and needs of persons who use homeless housing and supportive services and about persons who receive assistance for persons at risk of homelessness over time. This collection of information allows production of an unduplicated count of homeless persons for each Continuum of Care, to understand the extent and nature of homelessness locally, regionally and nationally, and to understand services use and measure the effectiveness of programs For more information and updates please visit our HMIS webpage.

DID YOU KNOW?
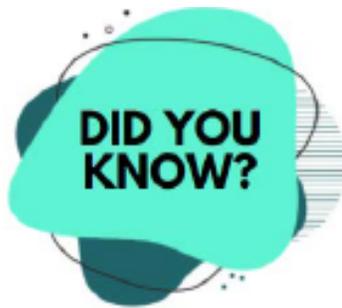
The Riverside County Continuum of Care (CoC) supports the Housing Authority of the County of Riverside (HACR) to administer the Emergency Housing Voucher (EHV) program that was launched on September 7, 2021.

What are Emergency Housing Vouchers (EHVs)?
The American Rescue Plan Act (ARPA) provided $5 billion dollars for rental assistance in the form of Emergency Housing Vouchers (EHVs) that are administered by the U.S. Department of Housing and Urban Development (HUD) through local public housing agencies (PHAs) like HACR.

How are these vouchers administered?
HUD is requiring PHAs to work with their Continuums of Care (CoCs) as well as homeless services and victim service provider organizations as referral partners. PHAs must accept referrals from the CoCs' Coordinated Entry System (CES).

Who is eligible to receive the vouchers?
To be eligible for the EHVs, individuals and families must be:
- Homeless;
- At risk of homelessness;
- Recently homeless and providing the voucher would prevent the individual's or family's homelessness or having a high risk of housing instability; or
- Fleeing or attempting to flee human trafficking, domestic violence, sexual assault, or dating violence.

The Housing Authority of the County of Riverside has been awarded **347** EHVs.

The County of Riverside intends to use these EHVs to:
- Launch Moving-On Initiative to turnover permanent supportive housing units: **89 vouchers**
- Support transitions for Rapid Rehousing recipients from FY 20/21 & 21/22: **648 vouchers**
- Help eligible individuals and families affected by domestic violence, human trafficking & sexual assault: **50 vouchers**

Emergency Housing Voucher (EHV) program updates as of 11/15/2021:
Households referred by HomeConnections: 14
Emergency Housing Vouchers (EHVs) issued: 0
Leases signed: 0
Households moved into Permanent Housing with EHVs: 0

Please click here for EHV program flyer and spread the word.

For questions about EHV, please contact:
Jamie Gibson
Senior Program Specialist
Continuum of Care
Housing, Homelessness Prevention & Workforce Solutions Department
Jgibson@rivco.org

County of Riverside
EMERGENCY HOUSING VOUCHERS (EHV)

Priority For:

▶ Applicants referred from CoC funded Permanent Supportive Housing (PSH) and Rapid Rehousing (RRH) Projects

▶ Applicants who are Victims of Domestic Violence (DV), Human Trafficking, and/or Sexual Assault

How to Apply

1 Homeless Service Provider or applicant registers on Housing Choice Voucher (Section 8) Waitlist at www.harivco.org

1 Applicant registers on Housing Choice Voucher (Section 8) Waitlist at www.harivco.org

2 Homeless Service Provider sends Housing Authority Certification Form to HomeConnect / Coordinated Entry System (CES) at homeconnect@ruhealth.org

2 Partnering DV Providers such as Alternatives to Domestic Violence, Shelter From The Storm, and Riverside Area Rape Crisis Center sends Certification Form to HomeConnect / CES

3 HomeConnect / CES validates eligibility and refers applicant to Housing Authority of the County of Riverside (HACR). HACR processes application and contacts applicant and/or Homeless Service Provider as needed

4 HACR provides EHV Application to Homeless Service Provider and/or applicant for completion

5 HACR invites Homeless Service Provider and/or applicant to voucher issuance debriefing and orientation

6 Applicant and/or Homeless Service Provider works with HACR to help applicant with housing search, negotiation, inspection, lease agreement, and move-in

PARTICIPATING HOMELESS SERVICE PROVIDERS

Includes but not limited to:

Riverside University Health System
ruhealth.org

Jewish Family Service
jfssd.org/our-services

City of Riverside
riversideca.gov/connect

Social Work Action Group
theswag.org/home

Lighthouse Social Services
lighthouse-ssc.org

His Daughter's House
hisdaughtershouses.org

Path of Life
thepathoflife.com

Coachella Valley Rescue Mission
cvrm.org

HomeConnect / CES
800-498-8847
homeconnect@ruhealth.org

ARE YOU OR YOUR FAMILY RECEIVING CALWORKS?
EXPERIENCING A CRISIS AT HOME?

The Family Stabilization Services (FSS) Program provides support to eligible CalWORKs customers when they are experiencing a family crisis or emergency.

ASSISTANCE MAY INCLUDE SUPPORT FOR:

- Domestic Abuse Services
- Eviction Prevention Assistance
- Substance Use Services
- Major Medical Issues
- Legal Issues that Affects Family Stability
- Untreated or Undertreated Behavioral Health

CONTACT FAMILY STABILIZATION SERVICES AT
(833) 391-0506 OR HSP@RIVCO.ORG

RIVERSIDE COUNTY
DEPARTMENT OF PUBLIC SOCIAL SERVICES

Riverside University Health System - Behavioral Health

ARE YOU HOMELESS OR AT RISK OF BECOMING HOMELESS?

Contact HomeConnect for resources in your area

Contact us!

HomeConnect@ruhealth.org
(800) 498-8847

Riverside University HEALTH SYSTEM Behavioral Health

KAISER PERMANENTE®

COVID-19
VACCINATIONS

AT THE MORENO VALLEY MALL

22550 Town Circle, Moreno Valley, CA 92553

- **Available for everyone eligible to be vaccinated**
- **No Cost**
- **Walk-ins Welcome**

We're vaccinating people age 12 and older. You don't have to be a Kaiser Permanente member to receive vaccination. Scan the QR code to view the list of Kaiser Permanente vaccination locations and business hours.

kp.org/covidvaccine

VIRTUAL COMMUNITY TOWNHALL

November 17, 2021 at 1:00pm

Teams Meeting

The Housing Authority of the County of Riverside invites you to a collaborative community meeting to share ideas on how we can better serve our most vulnerable community residents. We would like to build and strengthen partnerships within our community to assist with resources, such as housing, shelter, outreach, and more. Let's make a difference and build a community where everyone can succeed!

RSVP with Jazmin Murillo at 951-343-5417 and to receive a link to the meeting.

For any questions regarding the content of the meeting please call Marcus Dillard at 951-343-5410.

More than a Count

2022 HOMELESS POINT-IN-TIME COUNT

The Homeless Point-in-Time (PIT) Count provides communities with a snapshot of the number of individuals experiencing homelessness on a single night in January.

Please join us for collaborative discussions on priorities, outreach and engagement strategies, location mapping, mobile survey development, and identification of deployment sites in each city/region.

VIRTUAL COMMUNITY PLANNING SESSIONS

- September 23, 2021; 3pm - 5pm
- October 12, 2021; 10am - 12pm
- November 15, 2021; 3pm - 5pm
- December 15, 2021; 2pm - 4pm
- January 13, 2022; 2pm - 4pm

WHO SHOULD ATTEND?

City leaders and designated leads, non-profit agencies, faith-based organizations, homeless outreach staff, law enforcement and other service providers

For more information or to be added to the attendees list please contact Laura Gonzalez at LAGonzal@Rivco.org
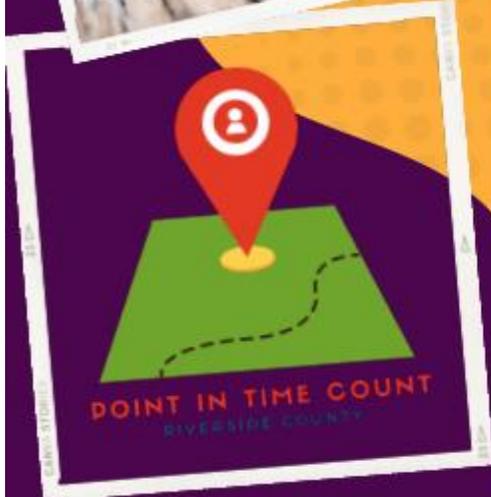
Homeless
Youth Point-in-Time
Count Incentive Drive

RIVERSIDE COUNTY YOUTH POINT IN TIME COUNT

HWS HOUSING AND WORKFORCE SOLUTIONS
ENGAGE. ENCOURAGE. EQUIP.

County of Riverside Continuum of Care

PLEASE HELP US COLLECT THE INCENTIVE ITEMS LISTED BELOW:

Incentive Drive Dates: November 22, 2021 – December 3, 2021

Necessary Items
- Gloves
- Socks
- Beanies
- Hygiene items (travel size)

Other Items
- Non-perishable (power bars)
- School supplies
- Safe sex kits
- Gift cards
- Planner/notebooks/pens
- Re-usable water bottles
- Chapstick

Thank You for Your Support

ADA	Americans with Disabilities Act
AE	Administrative Entity
AHAR	Annual Homeless Assessment Report (Congressional Report)
APR	Annual Performance Report
BH	Behavioral Health
BNL	By Name List
BoG	Board of Governance
CA	Collaborative Applicant
CAP	Community Action Partnership
CAPER	Consolidated Annual Performance Evaluation Report
CDBG	Community Development Block Grant
CES	Coordinated Entry System
CESH	California Emergency Solutions and Housing
CH	Chronically Homeless
CHDO	Community Housing Development Organization
CoC	Continuum of Care
Con Plan	Consolidated Plan
CORE	Coordination, Oversight, Reporting, & Evaluation
CPD	Community Planning & Development
CVAG	Coachella Valley Association of Governments
CVRM	Coachella Valley Rescue Mission
DPSS	Department of Public Social Services
ECWS	Emergency Cold Weather Shelter
EFSP	Emergency Food & Shelter Program
EHAP	Emergency Housing & Assistance Program
EOCH	Executive Oversight Committee on Homelessness
ES	Emergency Shelter

ACRONYMS

ESG	Emergency Solutions Grant
FEMA	Federal Emergency Management Agency
FMR	Fair Market Rent
GA/GR	General Assistance/General Relief
GIS	Geographic Information System
HACR	Housing Authority of the County of Riverside
HCD	Department of Housing and Community Development
HDAP	Housing and Disability Advocacy Program
HEAP	Homeless Emergency Aid Program
HEARTH	Homeless Emergency Assistance & Rapid Transition to Housing Act
HHAPP	Homeless Housing, Assistance, and Prevention Program
HHOPE	Homeless Housing Opportunities Partnership & Education Program
HWS	Housing and Workforce Solutions
HIC	Housing Inventory Count
HIPAA	Health Insurance Portability and Accountability Act
HMIS	Homeless Management Information System
HOPWA	Housing Opportunities for Persons With AIDS
HOT	Homeless Outreach Team
HPRP	Homeless Prevention and Rapid Re-Housing Program
HSP	Housing Support Program
HQS	Housing Quality Standards
HUD	US Department of Housing and Urban Development
ITB	Invitation to Bid
JFSSD	Jewish Family Services of San Diego
LB	Local Board
LOI	Letter of Interest
LRO	Local Recipient Organization

ACRONYMS

LSA	Longitudinal Systems Analysis
MHSA	Mental Health Services Act
MOU	Memorandum of Understanding
MRU	Management Reporting Unit
MVK	Martha's Village & Kitchen
NAEH	National Alliance to End Homelessness
NHSDC	National Human Services Data Consortium
NOFA	Notice of Funding Availability
OESD	Outreach & Engagement System Development
OSH	Operation Safe House
PEI	Prevention & Early Intervention
PH	Permanent Affordable Housing
PHA	Public Housing Authority
PHI	Protected Health Information
PIT	Point in Time Count
POLM	Path of Life Ministries
PSH	Permanent Supportive Housing
RFC	Request for Clarification
RFI	Request for Information
RFP	Request for Proposal
RFQ	Request for Qualifications
RFTA	Request for Tenancy Approval
RHA	Regional Homeless Alliance (Southwest Riverside County)
RRH	Rapid Rehousing
RSO	Riverside Sheriffs Office
RUHS-BH	Riverside University Health System – Behavioral Health
S+C	Shelter Plus Care

ACRONYMS

Section 8	Section 8 Housing Choice Vouchers and Subsidies
SHP	Supportive Housing Program
SNAPS	Special Needs Assistance Program Specialists
SRO	Single Room Occupancy
SSO	Supportive Services Only
ST	State
SWAG	Social Work Action Group
TANF	Temporary Assistance to Needy Families
TAY	Transitional Age Youth
TBRA	Tenant Based Rental Assistance
TH	Transitional Housing
TLP	Transitional Living Program
UCR	University of California Riverside
UDE	Universal Data Elements
UTC	Unable to Contact
UTL	Unable to Locate
VA	Veterans Administration
VASH	Veterans Affairs Supportive Housing
Vi-SPDAT	Vulnerability Index - Service Prioritization Decision Assistance Tool
VRS	Valley Restart Shelter
WRCOG	Western Riverside Council of Governments
YAB	Youth Action Board
YAC	Youth Advisory Committee
YHDP	Youth Homelessness Demonstration Program
YPIT	Youth Point in Time Count