

FY2018 - Performance Measurement Module (Sys PM)

Summary Report for CA-608 - Riverside City & County CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoCs HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2018 DATA: If you provided revised FY2018 data, the original FY2018 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October, 1, 2012.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.

FY2018 - Performance Measurement Module (Sys PM)

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2017	Revised FY 2017	FY 2018	Submitted FY 2017	Revised FY 2017	FY 2018	Difference	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
1.1 Persons in ES and SH	3560	3560	4209	58	58	49	-9	24	24	23	-1
1.2 Persons in ES, SH, and TH	4210	4210	4535	72	72	57	-15	33	33	27	-6

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.

	Universe (Persons)			Average LOT Homeless (bed nights)				Median LOT Homeless (bed nights)			
	Submitted FY 2017	Revised FY 2017	FY 2018	Submitted FY 2017	Revised FY 2017	FY 2018	Difference	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move in")	3999	3999	4737	300	300	462	162	120	120	133	13
1.2 Persons in ES, SH, TH, and PH (prior to "housing move in")	4637	4637	5048	297	297	466	169	123	123	134	11

FY2018 - Performance Measurement Module (Sys PM)

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	Revised FY 2017	FY 2018	Revised FY 2017	FY 2018	% of Returns	Revised FY 2017	FY 2018	% of Returns	Revised FY 2017	FY 2018	% of Returns	FY 2018	% of Returns
Exit was from SO	535	571	71	49	9%	41	28	5%	38	41	7%	118	21%
Exit was from ES	689	801	73	98	12%	22	32	4%	38	45	6%	175	22%
Exit was from TH	741	492	71	51	10%	44	31	6%	26	36	7%	118	24%
Exit was from SH	0	0	0	0		0	0		0	0		0	
Exit was from PH	423	660	17	30	5%	14	19	3%	36	30	5%	79	12%
TOTAL Returns to Homelessness	2388	2524	232	228	9%	121	110	4%	138	152	6%	490	19%

Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

FY2018 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	January 2017 PIT Count	January 2018 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	2406	2316	-90
Emergency Shelter Total	587	532	-55
Safe Haven Total	0	0	0
Transitional Housing Total	181	99	-82
Total Sheltered Count	768	631	-137
Unsheltered Count	1638	1685	47

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Unduplicated Total sheltered homeless persons	4302	4302	4607	305
Emergency Shelter Total	3683	3683	4313	630
Safe Haven Total	0	0	0	0
Transitional Housing Total	758	758	380	-378

FY2018 - Performance Measurement Module (Sys PM)

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1 – Change in earned income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	374	374	392	18
Number of adults with increased earned income	35	35	24	-11
Percentage of adults who increased earned income	9%	9%	6%	-3%

Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	374	374	392	18
Number of adults with increased non-employment cash income	127	127	148	21
Percentage of adults who increased non-employment cash income	34%	34%	38%	4%

Metric 4.3 – Change in total income for adult system stayers during the reporting period

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults (system stayers)	374	374	392	18
Number of adults with increased total income	156	156	165	9
Percentage of adults who increased total income	42%	42%	42%	0%

FY2018 - Performance Measurement Module (Sys PM)

Metric 4.4 – Change in earned income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	533	533	304	-229
Number of adults who exited with increased earned income	113	113	48	-65
Percentage of adults who increased earned income	21%	21%	16%	-5%

Metric 4.5 – Change in non-employment cash income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	533	533	304	-229
Number of adults who exited with increased non-employment cash income	100	100	63	-37
Percentage of adults who increased non-employment cash income	19%	19%	21%	2%

Metric 4.6 – Change in total income for adult system leavers

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Number of adults who exited (system leavers)	533	533	304	-229
Number of adults who exited with increased total income	191	191	104	-87
Percentage of adults who increased total income	36%	36%	34%	-2%

FY2018 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	3866	3866	4243	377
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	905	905	827	-78
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	2961	2961	3416	455

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4682	4682	5018	336
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1078	1078	1030	-48
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3604	3604	3988	384

FY2018 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 – Change in exits to permanent housing destinations

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons who exit Street Outreach	2638	2638	2680	42
Of persons above, those who exited to temporary & some institutional destinations	413	92	92	0
Of the persons above, those who exited to permanent housing destinations	92	413	472	59
% Successful exits	19%	19%	21%	2%

Metric 7b.1 – Change in exits to permanent housing destinations

FY2018 - Performance Measurement Module (Sys PM)

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	4066	4066	4064	-2
Of the persons above, those who exited to permanent housing destinations	1806	1806	1572	-234
% Successful exits	44%	44%	39%	-5%

Metric 7b.2 – Change in exit to or retention of permanent housing

	Submitted FY 2017	Revised FY 2017	FY 2018	Difference
Universe: Persons in all PH projects except PH-RRH	1361	1361	1496	135
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	1322	1322	1417	95
% Successful exits/retention	97%	97%	95%	-2%

FY2018 - SysPM Data Quality

CA-608 - Riverside City & County CoC

This is a new tab for FY 2016 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports into order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.

FY2018 - SysPM Data Quality

	All ES, SH				All TH				All PSH, OPH				All RRH				All Street Outreach			
	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018	2014-2015	2015-2016	2016-2017	2017-2018
1. Number of non-DV Beds on HIC	596	569	554	522	523	334	220	180	1018	1538	1520	1702	120	292	277	181				
2. Number of HMIS Beds	522	529	531	504	489	334	220	180	591	630	1520	1702	120	292	277	181				
3. HMIS Participation Rate from HIC (%)	87.58	92.97	95.85	96.55	93.50	100.00	100.00	100.00	58.06	40.96	100.00	100.00	100.00	100.00	100.00	100.00				
4. Unduplicated Persons Served (HMIS)	4125	3981	3677	4313	1094	832	758	380	1025	1215	1485	1654	908	1199	1106	898	1175	1798	2031	2045
5. Total Leavers (HMIS)	3727	3517	3299	3763	833	630	605	340	134	164	168	277	604	722	787	494	657	1389	1896	1872
6. Destination of Don't Know, Refused, or Missing (HMIS)	1650	691	711	565	104	6	0	2	12	15	5	84	162	5	34	4	161	685	1343	1342
7. Destination Error Rate (%)	44.27	19.65	21.55	15.01	12.48	0.95	0.00	0.59	8.96	9.15	2.98	30.32	26.82	0.69	4.32	0.81	24.51	49.32	70.83	71.69