

CONTINUUM OF CARE DIVISION

Staff Report
July 2021



County of Riverside
HHPWS
Housing, Homelessness Prevention and Workforce Solutions

3

Staff

7

Active Programs

9

Success Story

12

CES Lead Update

13

**HMIS Impact
Report**

15

Resources

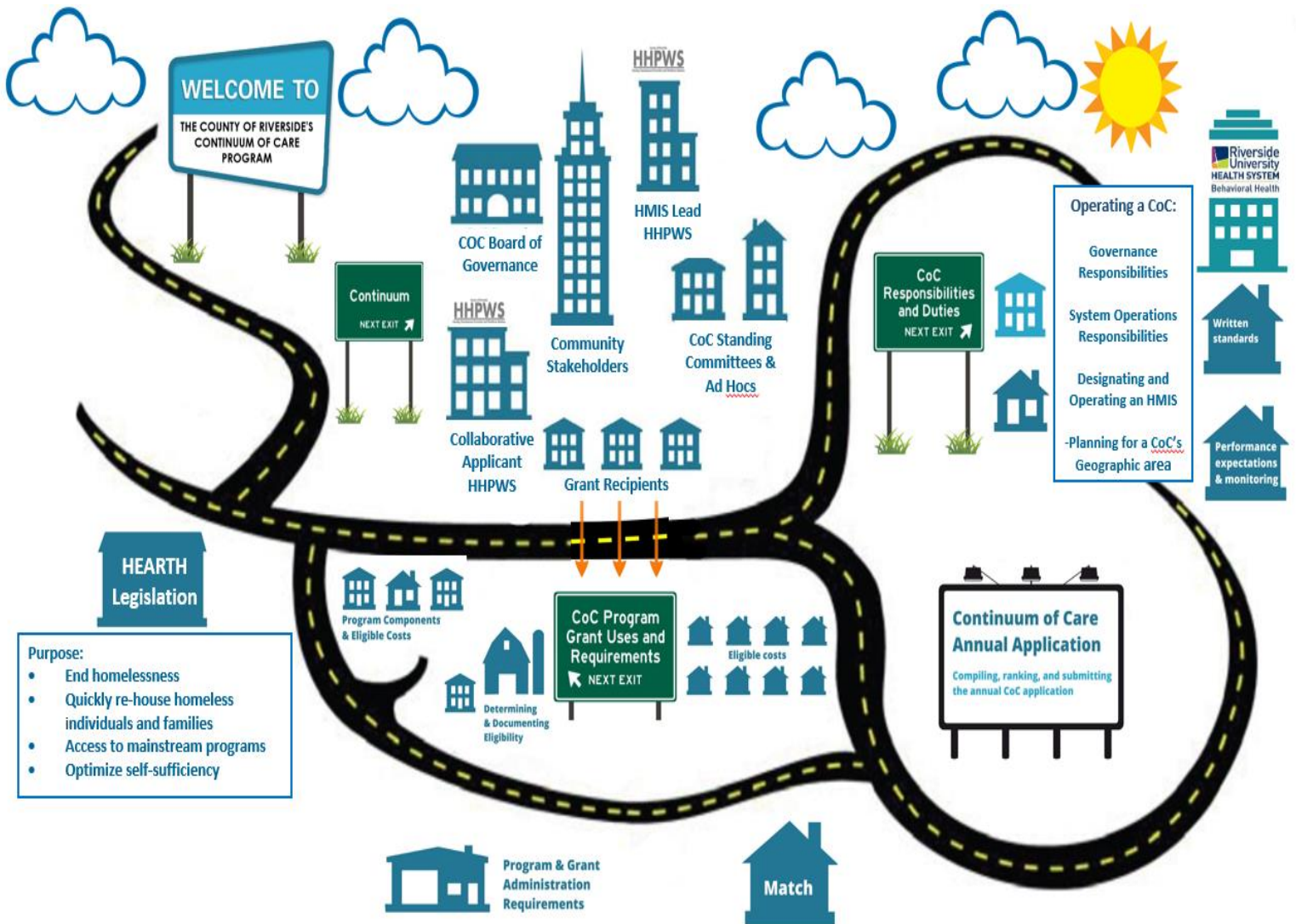
18

Upcoming Events

23

Acronyms

In February of 2020, Riverside County announced plans to consolidate the county's homeless services into one distinct Housing, Homelessness Prevention & Workforce Solutions (HHPWS) department. The consolidation appointed HHPWS as the Continuum of Care (CoC) Administrative Entity and positioned our county to provide seamless services and resources to individuals and families struggling with homelessness.



Heidi Marshall

Director

HMarshall@Rivco.org

Carrie Harmon

Assistant Director

CHarmon@Rivco.org

Tanya Torno

CoC Deputy Director

TTorno@Rivco.org

Vacant

Administrative Services Assistant

CoC@Rivco.org

CoC Support Line

Inquiries & Membership

CoC@Rivco.org

Continuum of Care Division

Josh Tomaszewski

Community Program Specialist II

JTomaszewski@Rivco.org

Laura Gonzalez-

Rivera

Social Service Planner

LAGonzalez@Rivco.org

Monique Guerra

Temporary Administrative Services

Assistant

MGuerra@Rivco.org

Planning

Natalis Ng

Administrative Services Officer

KNg@Rivco.org**Jamie Gibson**

Senior Program Specialist

JGibson@Rivco.org**Raushanah Walker**

Senior Program Specialist

RWalker@Rivco.org**Lindsay Sisti**

Program Specialist I

LSisti@Rivco.org**Terrell Sayles**Temporary Administrative Services
AssistantTSayles@Rivco.org**Melanie Wilson**

Administrative Services Analyst II

MeWilson@Rivco.org**Vacant**

Program Specialist II

CoC@Rivco.org*Programs***Catalina Guitron**

Contracts & Grants Analyst

CGuitron@Rivco.org**James Moore III**

Contracts & Grants Analyst

JCMooreIII@Rivco.org*Contracts*

Gordon Kuang

Business Process Analyst
GKuang@Rivco.org

Sally Jacobson Price

Administrative Services Analyst II
SJPrice@Rivco.org

HMIS Support Line

All Projects
HMISsupport@Rivco.org

Mary Madsen

Administrative Services Analyst II
MMadsen@Rivco.org

Selam Walker

Research Specialist I
SeWalker@Rivco.org

HMIS

Brandon Trahan

Administrative Services Supervisor
BTrahan@Rivco.org

Carlos Guerra

Administrative Services Analyst II
CaGuerra@Rivco.org

Alejandra Larson

Administrative Services Analyst II
ALarson@Rivco.org

Portia Burleson

Administrative Services Analyst II
PBurleso@Rivco.org

Cynthia Whittenberg

Administrative Services Analyst II
CWhitten@Rivco.org

Fiscal

ACTIVE PROGRAMS

<p>2019 HUD Continuum of Care (CoC) Program \$10.2 Million – 18 Projects</p>	<p>Projects End Date Funds Expended Projects Complete</p>	<p>8/31/2022 77.2% 44%</p>
<p>2020 HUD Continuum of Care (CoC) Program \$11.1 Million – 18 Projects</p>	<p>Projects End Date Funds Expended Projects Complete</p>	<p>12/31/2022 0.7% 0%</p>
<p>County General Fund Shelter Contracts \$1.2 Million – 5 Projects</p>	<p>Projects End Date Funds Expended Projects Complete</p>	<p>6/30/2021 100% 100%</p>
<p>COVID-19 Emergency Homeless Funding \$547,812 – 9 Projects</p>	<p>Projects End Date Funds Expended Projects Complete</p>	<p>6/30/2022 99.5% 100%</p>
<p>Homeless Emergency Aid Program (HEAP) \$9.7 million – 20 Projects</p>	<p>Projects End Date Funds Expended Projects Complete</p>	<p>9/30/2021 92.2% 100%</p>

ACTIVE PROGRAMS

**2018 California
Emergency Solutions
and Housing (CESH I)**
\$1.3 Million – 4 Projects

Projects End Date **8/6/2024**
Funds Expended **71.9%**
Projects Complete **25%**

**2018 & 2019
Emergency Solutions
Grant (ESG)**
\$603,825 – 4 Projects

Projects End Date **10/22/2021**
Funds Expended **49.8%**
Projects Complete **50%**

**Emergency Food &
Shelter Program
(EFSP) – Phase 37**
\$958,794 – 21 Projects

Projects End Date **9/30/2021**
4 Emergency Shelter Providers - \$227,224
2 Motel Voucher Providers - \$194,357
7 Rental/Mortgage Assistance Providers - \$347,371
7 Hot Meal Providers - \$29,203
19 Food Pantry Providers - \$141,463
Administration Expenses - \$19,176

**Emergency Food &
Shelter Program
(EFSP) – Phase 38**
\$1.1 Million – 26 Projects

Projects End Date **9/30/2021**
5 Emergency Shelter Providers - \$120,107
2 Motel Voucher Providers - \$263,066
8 Rental/Mortgage Assistance Providers - \$367,517
6 Hot Meal Providers - \$51,002
19 Food Pantry Providers - \$353,216
Administration Expenses - \$23,570

**Emergency Food &
Shelter Program
(EFSP) – Phase CARES**
\$1.3 Million – 27 Projects

Projects End Date **9/30/2021**
4 Emergency Shelter Providers - \$137,500
1 Motel Voucher Providers - \$170,800
6 Rental Assistance Providers - \$466,800
6 Hot Meal Providers - \$96,368
19 Food Pantry Providers - \$468,159
Administration Expenses - \$27,339

STARTED FROM THE BOTTOM NOW WE'RE HERE!

**THE STORY
OF
TOMMIE
DRAKE**





Tommie Drake has experienced homelessness several times throughout his life, starting in 2009. Struggles with addiction and substance use had proved to be a major challenge for Tommie, resulting in many unstable housing situations throughout the years. Between 2018 and 2020 Tommie had rented several rooms for varying lengths of time but would routinely find himself experiencing homelessness again and again.

After years of limited success, Mr. Drake became determined to change his life and work towards stability. He sought services at a behavioral health clinic and was ultimately referred to the HHOPE/Mainstream program through Riverside University Health System – Behavioral Health Department. Tommie was connected to caring and dedicated staff, who worked to address the various hardships Tommie was experiencing.



On December 23th, 2020, Tommie's dreams became a reality: He had the keys to his own apartment. The RUHS-BH HHOPE team not only assisted with the acquisition of Tommie's new home, but was able to help Tommie Drake move in. The HHOPE team was able to coordinate furnishings for the apartment and even donated a Christmas tree to Tommie on Christmas Eve, giving Tommie a true sense of home.



Tommie Drake's efforts to improve his life are still ongoing. Tommie attends a variety of support groups on a weekly basis, attends his medical appointments every month without being late, and still communicates with the HHOPE staff that had helped him through his time of need. Tommie is now able to spend time pursuing his artistic hobbies, creating both sketches and digital art. After months of hard work, this talented man is now able to shine.

The Riverside University Health System (RUHS) - Behavioral Health is the Coordinated Entry System (CES) Lead Agency for Riverside County.

Outstanding HomeConnections	All Ages			
	<24	25-59	60+	All Ages
Total	0	13	2	15
Permanent Supportive Housing (PSH)	0	23	5	28
Rapid Rehousing (RRH)	2	24	4	30
Transitional Housing (TH)	0	0	0	0
Bridge Housing	0	0	0	0
Emergency Solutions Grant (ESG)	3	9	0	11
Section 8 Extraordinary Preference	0	0	0	0

Families w/Children - Waiting for HomeConnection	All Ages			
	<24	25-59	60+	All Ages
PSH Level (score 9+)	3	34	0	37
RRH Level	1	17	1	19
Families w/Children Who Have a HomeConnection - in housing search				
	<24	25-59	60+	All Ages
PSH Level	0	14	0	14
RRH Level	2	17	1	20

Active & Need HomeConnection	East	Mid	West	Total
		188	109	280
PSH Level (score 8+)	105	103	199	229
RRH Level (score 4-7)	83	6	81	105

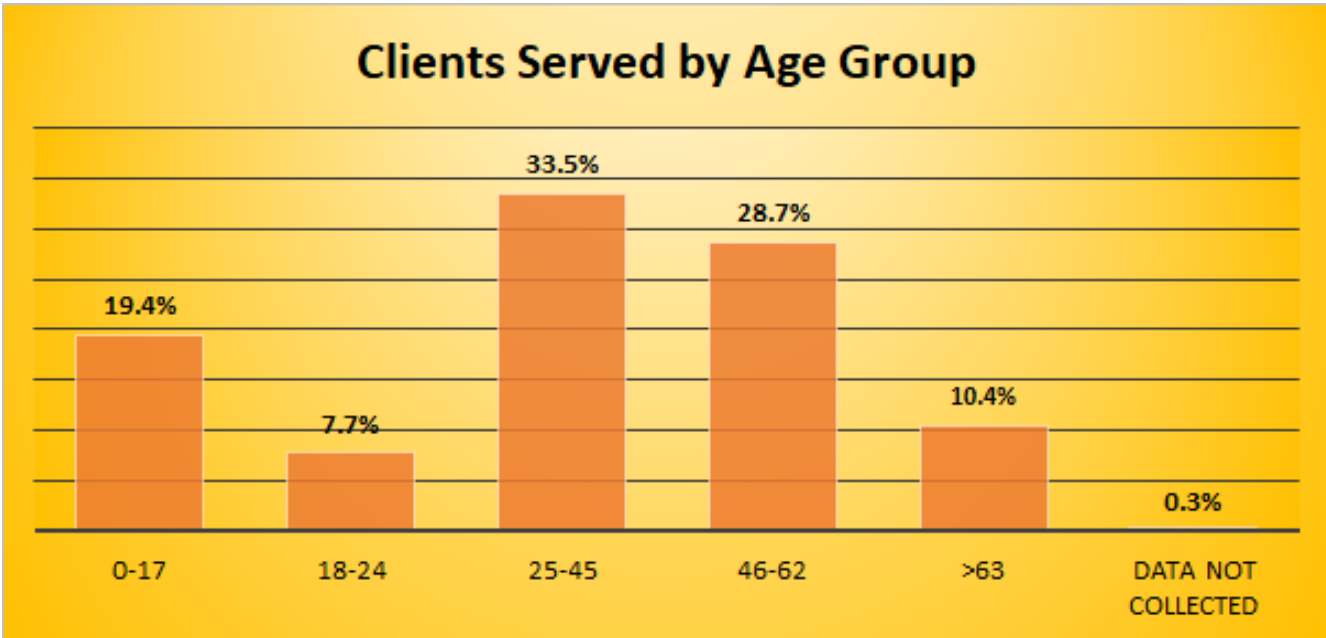
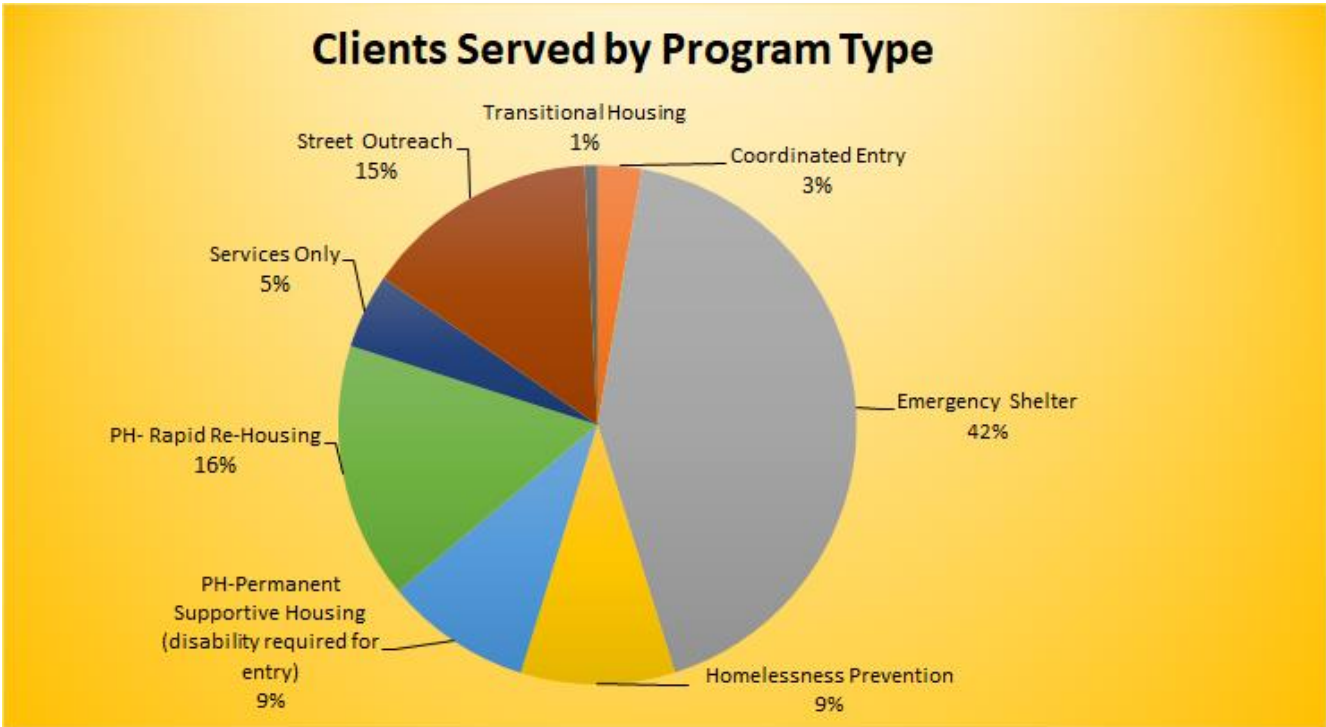
Number of Consumers on By-Name-List by City	All Ages			
	<24	25-59	60+	All Ages
Banning	3	0	3	0
Blythe	6	0	5	1
Cathedral City	2	0	0	2
Coachella	1	0	1	0
Corona	34	0	26	8
Desert Hot Springs	9	0	7	2
Hemet	67	3	51	13
Homeland	1	0	0	1
Indio	113	4	88	20
Jurupa Valley	4	0	3	1
Lake Elsinore	11	0	9	2
Menifee	2	0	1	1
Moreno Valley	9	0	8	1
Murrieta	7	0	6	1
Palm Desert	4	0	2	2
Palm Springs	40	0	24	16
Perris	2	0	2	0
Rancho Mirage	1	0	0	1
Riverside	242	13	181	47
San Jacinto	12	0	10	2
Temecula	13	0	9	4

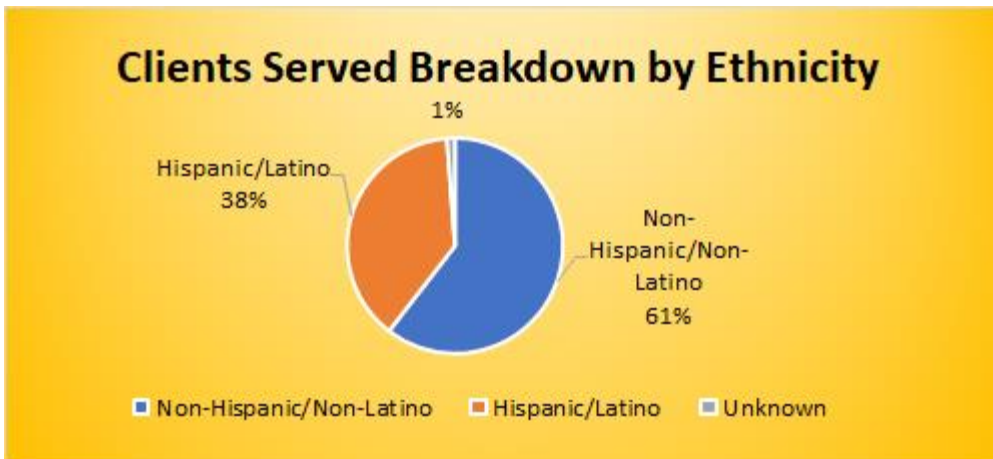
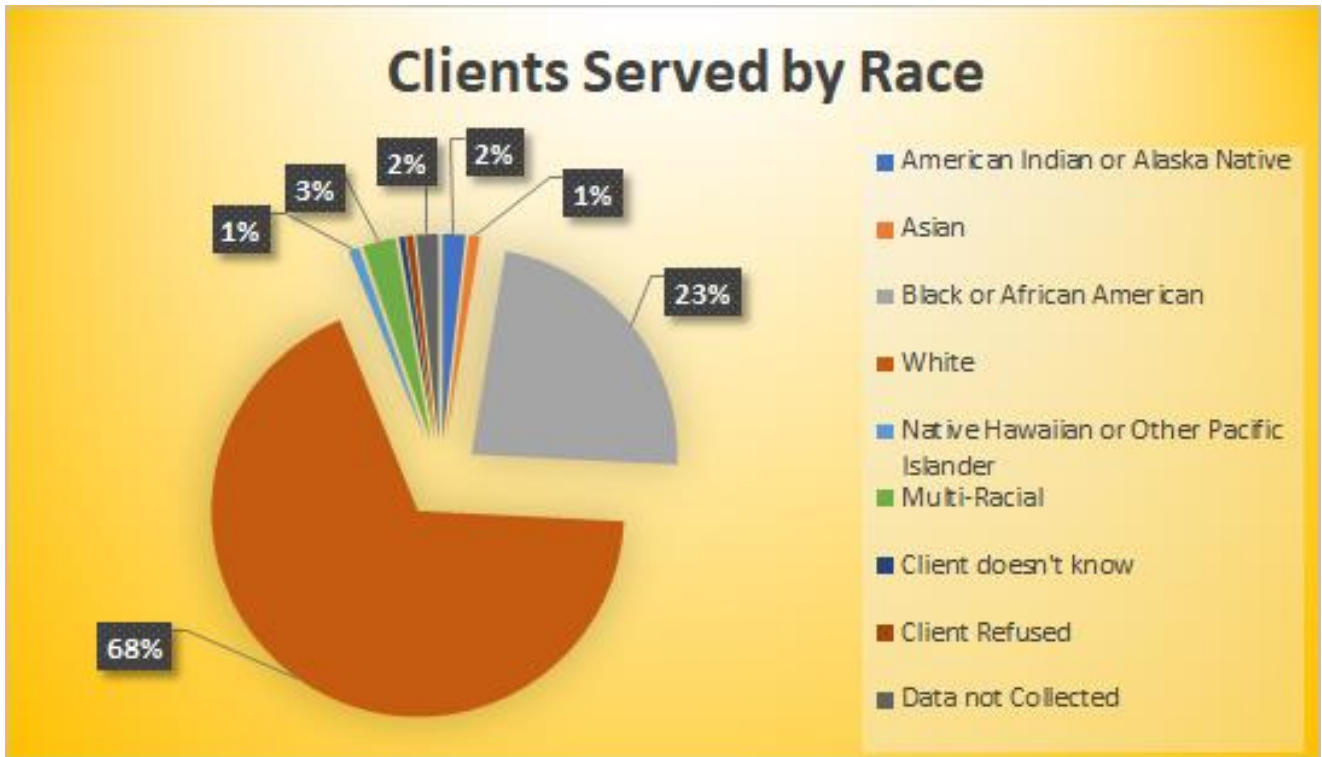
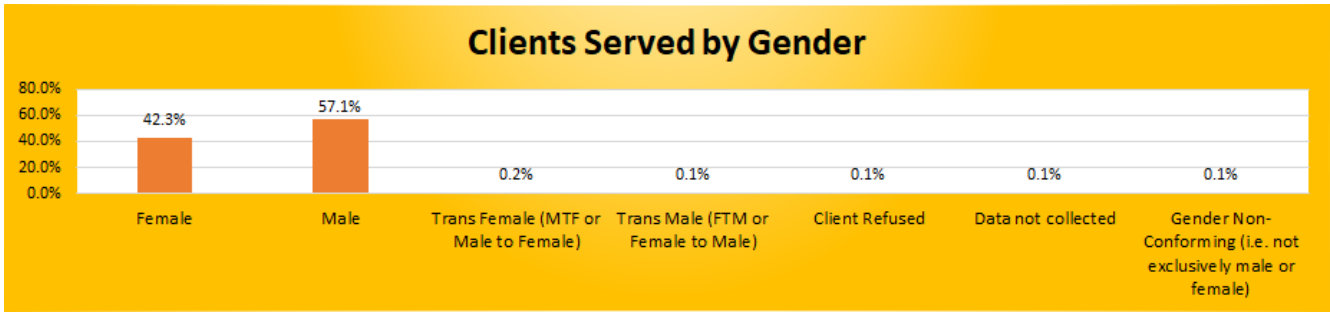
Average number of Days from CES HomeConnect Referral to first contact by housing provider: 2.5 days

Calls and Assessments Received	Jan	Feb	Mar	Apr	May	Total
Total calls to 800 line	645	716	667	632	822	779
New Vi-SPDATS received (All)	49	44	78	27	65	126
New Vi-SPDATS received (<24)	X	X	5	5	4	6
New Vi-SPDATS received (25-59)	X	X	57	13	47	92
New Vi-SPDATS received (60+)	X	X	16	9	14	28



HMIS FY 2020-2021 (JULY 1ST - JUNE 30TH)
 15,909 services have been provided between 07/01/2020 -06/30/2021





*If a client receives services from multiple programs in a year, they will be reported multiple times

ARE YOU HOMELESS?

The Housing Support Program (HSP) provides support to eligible CalWORKs customers when they are experiencing homelessness or are at risk of becoming homeless.

Assistance may include support for:

- Housing Outreach and Placement
- Landlord Recruitment
- Utility Assistance
- Hotel/Motel Vouchers
- Rental Assistance
- Security Deposits
- Credit Repair
- Case Management

Contact us for more information at
(833) 391-0506 or HSP@rivco.org



ARE YOU OR YOUR FAMILY RECEIVING CALWORKS? EXPERIENCING A CRISIS AT HOME?

The Family Stabilization Services (FSS) Program provides support to eligible CalWORKs customers when they are experiencing a family crisis or emergency.

ASSISTANCE MAY INCLUDE SUPPORT FOR:

- Domestic Abuse Services
- Eviction Prevention Assistance
- Substance Use Services
- Major Medical Issues
- Legal Issues that Affects Family Stability
- Untreated or Undertreated Behavioral Health

CONTACT FAMILY STABILIZATION SERVICES AT
(833) 391-0506 OR HSP@RIVCO.ORG





Riverside University Health System - Behavioral Health

ARE YOU HOMELESS OR AT RISK OF BECOMING HOMELESS?

Contact HomeConnect for resources in your area

Contact us!

HomeConnect@ruhealth.org
(800) 498-8847



Riverside
University
HEALTH SYSTEM
Behavioral Health

OPERATION
RIVCO SHIELD



COVID-19
Vaccination Clinic
Clínica de Vacunación



Saint Kateri Tekakwitha Church

157 W. Nicolet St.
Banning, CA 92220

Tuesday/Martes
August 10, 2021
10 a.m. to 6 p.m.

Register



Registration Link
<https://tinyurl.com/4wu4buwf>

Walk-ins are welcome

Pfizer vaccine clinic for all individuals who are 12 years or older.
Pfizer clínica para todas las personas mayores de 12 años.

For assistance with scheduling please call
(951) 358-5000 / 2-1-1

Si necesita ayuda por favor llame
(951) 358-5000 / 2-1-1

OPERATION
RIVCO SHIELD



COVID-19
Vaccination Clinic
Clínica de Vacunación

James A. Venable Community Center

50390 Carmen Ave.
Cabazon, CA 92230

Tuesday/Martes
August 3, 2021
10 a.m. to 6 p.m.

Register



Registration Link

<https://tinyurl.com/4rzea759>

Pfizer vaccine clinic for all individuals who are 12 years or older.

Pfizer clínica para todas las personas mayores de 12 años



For assistance with scheduling please call
(951) 358-5000 / 2-1-1

Si necesita ayuda por favor llame
(951) 358-5000 / 2-1-1

MULTIDISCIPLINARY APPROACHES TO ENDING HOMELESSNESS

A County of Riverside Continuum of Care Webinar Series



DEVELOPING AFFORDABLE HOUSING

Contact CoC@rivco.org for more information.

THURSDAY

JULY 29

10:00 -
11:00 AM

[Click here to
join](#) 



City of Corona's Homeless Strategic Plan

Speaker: Karen Roper, Homeless Solutions Manager

A critical component of the City of Corona's Homeless Strategic Plan is affordable housing. The City of Corona firmly believes that the key to ending homelessness, one person and one family at a time, is through affording housing. During this webinar, Karen Roper, Homeless Solutions Manager for the City of Corona, will discuss strategies the City is using to expand multi-family affordable housing, permanent supportive housing, and other affordable housing models.



Housing Authority

Speakers: Michael Walsh, Deputy Director

The Department of Housing, Homelessness Prevention & Workforce Solutions - Community Solutions Division manages the Community Development Block Grant (CDBG) and Emergency Solutions Grant (ESG) programs, along with several different programs that result in the development and preservation of affordable housing throughout the County of Riverside. Currently the Division has more than 800 units under construction and has identified more than 5,000 additional units for predevelopment. Creating affordable is an essential focus in our region because it provides our most vulnerable community members, such as those experiencing homelessness a place to call home. The presentation will include an engaged discussion on forthcoming projects and ways future federal, state, and local funding can be leveraged to launch additional innovative approaches to end homelessness.

County of Riverside
HHPWS
Housing, Homelessness Prevention and Workforce Solutions

BROUGHT TO YOU BY THE DEPARTMENT OF
HOUSING, HOMELESSNESS PREVENTION
& WORKFORCE SOLUTIONS



Harm Reduction and Naloxone Trainings



Training Information

Topics covered will include:

- Opioids and how they affect the body
- Naloxone and how it works to reverse an overdose
- Opioid overdose risk & strategies
- Responding to a known or suspected opioid overdose using naloxone, rescue breathing, and recovery position
- Post-overdose aftercare and health considerations

Training Date:

Wednesday, August 4, 2021: 3:00p-4:30p

Please register [HERE](#)

<https://www.eventbrite.com/e/harm-reduction-practices-and-naloxone-training-jehr-english-tickets-163912230895>

For more information, email Jessica Cuevas at

jecuevas@ruhealth.org

or call at (951) 637-3238



MAKE A DIFFERENCE
WHILE EARNING INCOME

WE'RE HIRING!

Join Our Virtual Hiring Event
to become a Caregiver
in Riverside County

Tuesday, August 3rd
9 a.m. to 5 p.m.

Job seekers click the link below or scan the QR code to register:

[https://portal.premiervirtual.com/event/register-
jobseeker/8738-ihss-countywide-fair-2021](https://portal.premiervirtual.com/event/register-jobseeker/8738-ihss-countywide-fair-2021)



- **Identify Your Own Schedule**
- **Caregiver Benefits Available**
- **No Experience Necessary**

In Home Supportive Services (IHSS) is a medical eligibility program that provides in home care for people to live safely in their homes.

ADA	Americans with Disabilities Act
AE	Administrative Entity
AHAR	Annual Homeless Assessment Report (Congressional Report)
APR	Annual Performance Report
BH	Behavioral Health
BNL	By Name List
BoG	Board of Governance
CA	Collaborative Applicant
CAP	Community Action Partnership
CAPER	Consolidated Annual Performance Evaluation Report
CDBG	Community Development Block Grant
CES	Coordinated Entry System
CESH	California Emergency Solutions and Housing
CH	Chronically Homeless
CHDO	Community Housing Development Organization
CoC	Continuum of Care
Con Plan	Consolidated Plan
CORE	Coordination, Oversight, Reporting, & Evaluation
CPD	Community Planning & Development
CVAG	Coachella Valley Association of Governments
CVRM	Coachella Valley Rescue Mission
DPSS	Department of Public Social Services
ECWS	Emergency Cold Weather Shelter
EFSP	Emergency Food & Shelter Program
EHAP	Emergency Housing & Assistance Program
EOCH	Executive Oversight Committee on Homelessness
ES	Emergency Shelter

ESG	Emergency Solutions Grant
FEMA	Federal Emergency Management Agency
FMR	Fair Market Rent
GA/GR	General Assistance/General Relief
GIS	Geographic Information System
HACR	Housing Authority of the County of Riverside
HCD	Department of Housing and Community Development
HDAP	Housing and Disability Advocacy Program
HEAP	Homeless Emergency Aid Program
HEARTH	Homeless Emergency Assistance & Rapid Transition to Housing Act
HHAPP	Homeless Housing, Assistance, and Prevention Program
HHOPE	Homeless Housing Opportunities Partnership & Education Program
HHPWS	Housing, Homelessness Prevention and Workforce Solutions
HIC	Housing Inventory Count
HIPAA	Health Insurance Portability and Accountability Act
HMIS	Homeless Management Information System
HOPWA	Housing Opportunities for Persons With AIDS
HOT	Homeless Outreach Team
HPRP	Homeless Prevention and Rapid Re-Housing Program
HSP	Housing Support Program
HQS	Housing Quality Standards
HUD	US Department of Housing and Urban Development
ITB	Invitation to Bid
JFSSD	Jewish Family Services of San Diego
LB	Local Board
LOI	Letter of Interest
LRO	Local Recipient Organization

LSA	Longitudinal Systems Analysis
MHSA	Mental Health Services Act
MOU	Memorandum of Understanding
MRU	Management Reporting Unit
MVK	Martha's Village & Kitchen
NAEH	National Alliance to End Homelessness
NHSDC	National Human Services Data Consortium
NOFA	Notice of Funding Availability
OESD	Outreach & Engagement System Development
OSH	Operation Safe House
PEI	Prevention & Early Intervention
PH	Permanent Affordable Housing
PHA	Public Housing Authority
PHI	Protected Health Information
PIT	Point in Time Count
POLM	Path of Life Ministries
PSH	Permanent Supportive Housing
RFC	Request for Clarification
RFI	Request for Information
RFP	Request for Proposal
RFQ	Request for Qualifications
RFTA	Request for Tenancy Approval
RHA	Regional Homeless Alliance (Southwest Riverside County)
RRH	Rapid Rehousing
RSO	Riverside Sheriffs Office
RUHS-BH	Riverside University Health System – Behavioral Health
S+C	Shelter Plus Care

Section 8 Section 8 Housing Choice Vouchers and Subsidies

SHP	Supportive Housing Program
SNAPS	Special Needs Assistance Program Specialists
SRO	Single Room Occupancy
SSO	Supportive Services Only
ST	State
SWAG	Social Work Action Group
TANF	Temporary Assistance to Needy Families
TAY	Transitional Age Youth
TBRA	Tenant Based Rental Assistance
TH	Transitional Housing
TLP	Transitional Living Program
UCR	University of California Riverside
UDE	Universal Data Elements
UTC	Unable to Contact
UTL	Unable to Locate
VA	Veterans Administration
VASH	Veterans Affairs Supportive Housing
Vi-SPDAT	Vulnerability Index - Service Prioritization Decision Assistance Tool
VRS	Valley Restart Shelter
WRCOG	Western Riverside Council of Governments
YAB	Youth Action Board
YAC	Youth Advisory Committee
YHDP	Youth Homelessness Demonstration Program
YPIT	Youth Point in Time Count