

FY 2024 Riverside County CoC Program Competition

Request for Proposal (RFP) Q & A

QUESTION	ANSWER
1. We wanted to apply for this grant but are unsure of how to do it because we never got the RFP.	<p>You will want to stay up to date on our competition webpage here. The RFP was released on Wednesday, August 28, 2024, and closes Wednesday, September 18, 2024 at 1:30pm PST.</p> <p>If you don't already receive announcements from the Continuum of Care, please check out the 'Join the CoC' webpage to learn more and get connected.</p>
2. What is the first step for starting a new project application?	<p>You will first need to create a profile in eSnaps and send the username and email associated with the profile to CoC@rivco.org along with your request to create a new project application.</p> <p>CoC staff will give your profile access to the County of Riverside Applicant name and inform you that a new project application has been created with the naming convention of '2024 (Agency Name).'</p> <ul style="list-style-type: none"> - Sign in to eSnaps and select 'Submissions' on the left menu. - The Submissions screen appears. - In the 'Applicant Project Name' field, select the new project name that was created for your agency and click 'Filter.' - The new project will appear at the bottom table. - Click on the orange folder icon to open the project. The 'Before Starting the Project Application' screen appears, click 'Next.' - Continue the process to complete your new project application by following section 1A. SF-424 Application Type and onward. - Make sure all required fields and required checkboxes are completed. Otherwise, questions in other sections will not open (Note: eSnaps is interactive, therefore, additional questions may show up depending on your responses and selection). <p>REMINDER: DO NOT SUBMIT</p>
3. Do we still qualify for submitting a new project application if we did not complete a letter of intent?	The letter of intent (LOI) was only a requirement for renewal projects. New projects did not need to submit a LOI.
4. Do I need to do anything for our renewal project?	<p>Yes.</p> <ul style="list-style-type: none"> - Sign in to eSnaps - DO NOT CREATE A NEW PROJECT - Select 'Submissions' on the left menu. - Make sure to have the correct Applicant on top of your screen 'County of Riverside (CA-608).' - In the 'Applicant Project Name' field, select your project name from the list that starts with 2024 and click 'Filter.' - Your selected project will appear at the bottom table.

	<ul style="list-style-type: none"> - Click on the orange folder icon to open the project. The 'Before Starting the Project Application' screen appears, click 'Next.' - Continue the process to complete your renewal project application by following section 1A. SF-424 Application Type and onward. - Make sure all required fields and required checkboxes are completed. Otherwise, questions in other sections will not open. (Note: eSnaps is interactive, therefore, additional questions may show up depending on your responses and selection). <p>REMINDER DO NOT SUBMIT</p>
<p>5. Is this RFP open to 'For-Profit' organizations?</p>	<p>No. HUD regulations 24 CFR 578.15 state <i>'For-profit entities are not eligible to apply for grants or to be subrecipients of grant funds.'</i></p> <p><i>Nonprofit organizations, States, local governments, and instrumentalities of State or local governments are eligible to apply for grants.</i></p>
<p>6. I am locked out of eSnaps, can you reinstate my account?</p>	<p>No. Unfortunately, the CoC does not have access to unlock your account, it can only be handled through the Grantium system.</p> <p>If you have forgotten your password or have been locked out of eSnaps, send a request to e-snaps@hud.gov and your password will be reset.</p>
<p>7. Does HUD still look at the staffing/operations ratio to clients?</p>	<p>Yes. This is still a parameter that HUD reviews during the APR submission period.</p> <p>The recommendation for staff/client ratios is as follows:</p> <ul style="list-style-type: none"> - High level of case management (likely to need PSH) <ul style="list-style-type: none"> o Caseload Size – 1:10 – 1:15 - Moderate level of case management (may need longer support than limited time RRH) <ul style="list-style-type: none"> o Caseload Size – 1:16 – 1:30 - Low level of case management (likely to need RRH or warm handoffs to other community providers) <ul style="list-style-type: none"> o Caseload Size – 1:31 – 1:50