



California Interagency Council on Homelessness

HHAP Round 5 Application

Part 2. Regionally Coordinated Homelessness Action Plan

Participating Jurisdictions' Roles and Responsibilities

Steps to complete this section:

1. Identify and describe the specific roles and responsibilities of **each participating Eligible Applicant** in the region regarding:
 - o Outreach and site coordination;
 - o Siting and use of available land;
 - o Development of interim and permanent housing options; and
 - o Coordination and connection to the delivery of services for individuals experiencing or at risk of experiencing homelessness within the region.
2. Describe and explain how all Participating Jurisdictions are coordinating in each area.

Optional: You may also include roles and responsibilities of small jurisdictions in the region that elect to engage and collaborate on the plan.

Guidance:

*Each Eligible Applicant must identify and describe their role in the region for **each** table.*

To add additional jurisdictions, click "Add a Participating Jurisdiction" near the bottom of each table.

Outreach & Site Coordination

Participating Jurisdictions	Roles & Responsibilities
Riverside City and County CoC	The Riverside City and County CoC serves as the primary HMIS Lead agency, tasked with overseeing HMIS data collection for all homeless services within both the CoC and the City of Riverside. Additionally, the CoC is responsible for facilitating site coordination and outreach efforts to link individuals with services aimed at addressing homelessness or at risk of experiencing homelessness in the entire region. Each month, we host comprehensive county-wide outreach meetings, gathering all outreach teams to provide training on best practices and facilitate case conferencing as necessary. Moreover, the Riverside City and County CoC takes charge of coordinating disaster responses to safeguard the well-being of unhoused individuals across the entire county.
City of Riverside	The City of Riverside operates a Riverside Access Center that is a drop-in day center to assist our unhoused population with connecting to shelter and other resources needed to assist individuals exiting the streets. The City also has six Public Safety and Engagement Outreach teams that provide street outreach seven days a week from 6 a.m. - 11 p.m. to connect the unhoused population with shelter, mental health services, substance abuse treatment programs and other resources based on each individual's needs. The City partners with Healthcare in Action who serve patients experiencing homelessness through an innovative "street medicine" approach and Riverside University Health System - Behavioral Health (RUHS-BH) Mobile

Crisis Unit team that is made up of therapists, behavioral health case managers, substance abuse counselors and peer support specialists who are equipped to handle suicidal thoughts, substance use and misuse emergencies, and other behavioral health crises that community members may be experiencing. Intervention is crucial for de-escalating a behavioral health crisis, saving lives, and avoiding unnecessary emergency department care, psychiatric hospitalization, and law enforcement involvement. RUHS-BH has also stood up their Mobile Home Crisis Response that provides assistance with mental health needs 24 hours a day, 7 days a week.

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to ensure comprehensive outreach and site coordination to individuals experiencing and at-risk of experiencing homelessness in the region.

Regional Coordination Narrative - Outreach & Site Coordination

The Riverside City and County CoC, along with the City of Riverside, have been working closely together to coordinate their efforts by fostering collaboration. Both entities actively engage in regional and project case conferencing, offering mutual support for regional and local initiatives such as the Mayor's challenge to end youth homelessness.

Land Use & Development

Participating Jurisdictions	Roles & Responsibilities
Riverside City and County CoC City of Riverside	<p>Siting and use of available land for permanent supportive housing is a critical aspect of addressing housing needs, particularly for vulnerable populations. Riverside County HWS (Housing, Homelessness Prevention & Workforce Solutions) and the County of Riverside TLMA (Transportation & Land Management Agency) collaborate closely to identify viable publicly owned land suitable for the development of permanent supportive housing. As part of the Housing Element, it is imperative for the County to identify land suitable for the development of permanent supportive housing. This involves a comprehensive assessment of available land parcels to determine their suitability for such housing initiatives. Factors considered in this assessment may include zoning regulations, proximity to services and amenities, transportation access, environmental considerations, and community impact.</p>
City of Riverside	<p>Through this collaborative effort, Riverside County aims to not only meet the requirements of the Housing Element but also to address the pressing need for affordable and supportive housing options for individuals experiencing homelessness or other housing challenges. By leveraging publicly owned land and working in partnership with relevant agencies, the County seeks to maximize the potential for successful permanent supportive housing developments that can positively impact the community and improve the lives of its residents in need.</p> <p>The City of Riverside has an adopted Housing Element that identifies the opportunities for the development of 11,064</p>

affordable housing units in the city. The City's Housing Authority staff will continue to carry out the adopted Housing First Plan that identifies 21 properties (3 in each of the City Council Wards) to be developed with permanent supportive housing. The City received a Pro-Housing Designation in 2023 and applied and received funding in the amount of \$2.4 million under the Prohousing Incentive grant program to further the development of affordable housing in the city.

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to use and develop available land to address and end homelessness in the region.

Regional Coordination Narrative - Land Use & Development

Within Strategy 7 of the Riverside City and County Continuum of Care (CoC) homeless action plan, we focus on fostering regional, cross-sector alignment and partnerships. As part of this strategy, we assess the practicality, expenses, and legal aspects of integrating and exchanging data across various systems, including those related to land use. The Riverside City and County Continuum of Care (CoC) and the City of Riverside regularly collaborate and convene to coordinate land use and development discussions, ensuring alignment between their respective plans. This cooperative effort aims to optimize opportunities within their jurisdictional boundaries.

Development of Interim and Permanent Housing Options

Participating Jurisdictions	Roles & Responsibilities
Riverside City and County CoC	<p>The development of interim and permanent housing options is a multifaceted endeavor that requires strategic planning, collaboration, and leveraging of resources. In Riverside County, the Housing, Homelessness Prevention & Workforce Solutions (HWS) department plays a pivotal role in managing the County's funding for the development of affordable housing. Additionally, the County Housing Authority's Section 8 project-based vouchers are instrumental in supporting this effort.</p> <p>Riverside County adopts a collaborative approach, working closely with both non-profit and for-profit developers in public-private partnerships. By partnering with developers, the County can leverage its funding resources along with Section 8 project-based vouchers to maximize the development of both interim and permanent affordable housing options for residents.</p> <p>Interim housing serves as a crucial bridge for individuals and families experiencing homelessness, providing them with temporary shelter and supportive services while they work towards securing permanent housing solutions. These interim options may include shelters, transitional housing, or other forms of temporary accommodation.</p> <p>On the other hand, permanent housing options are designed to provide stable and long-term residences for individuals and families in need of affordable housing. This can encompass various types of housing developments, such as apartment</p>

complexes, mixed-income communities, or supportive housing tailored to specific populations, including veterans, seniors, or individuals with disabilities.

Through effective management of funding streams and partnerships with developers, Riverside County aims to expand its inventory of both interim and permanent affordable housing options. By doing so, the County strives to address housing instability, promote housing affordability, and improve the overall well-being of its residents.

City of Riverside

The City will continue to work with affordable housing developers to identify permanent housing development sites. The City will be participating in the 3rd Annual Affordable Housing Mixer to network with cities and affordable housing developers to share best practices and discuss development opportunities. The City is conducting an inventory of properties acquired with General Funds that could potentially be used for the development of affordable housing.

The City created a local affordable housing trust fund where 50% of land sale proceeds from General Fund purchased properties will go into for the creation of affordable housing.

The City will be convening a faith organization collaborative to identify organizations who have underutilized land that would be interested in developing affordable housing on their properties.

Given the individual roles and responsibilities identified above, describe and explain how all participating jurisdictions are or will begin to coordinate these efforts to develop adequate interim and permanent housing options to address and end homelessness in the region.

Regional Coordination Narrative - Shelter, Interim, and PH Options

The County of Riverside, Continuum of Care, and participating jurisdictions will continue to discuss permanent housing opportunities. Mixers with affordable housing developers, cities and Riverside County will take place to share information on funding opportunities for the permanent housing.

Coordination of & Connection to Service Delivery

Participating Jurisdictions	Roles & Responsibilities
Riverside City and County CoC	The Riverside City and County Continuum of Care (CoC) functions as the primary administrative body for most HUD CoC and state-funded programs, facilitating enhanced coordination within our jurisdiction. Through regular collaborative meetings, we engage with multiple entities to conduct case conferences, thereby maximizing the connections to service delivery.
City of Riverside	The City of Riverside coordinates outreach and case management services in the City of Riverside and hosts monthly collaboration meetings to share best practices and case conferencing. The City also funds Project Connect, which helps jail inmates being released from the Robert Presley Detention

avoid homelessness.

Given the individual roles and responsibilities identified above, describe how all participating jurisdictions are or will begin to coordinate to provide the full array of services, shelter, and permanent housing solutions to people experiencing and at-risk of experiencing homelessness in the region.

Regional Coordination Narrative - Coordination & Connection to Service Delivery

The Riverside City and County Continuum of Care (CoC) functions as the primary administrative body for most HUD CoC and state-funded programs, facilitating enhanced coordination within our jurisdiction.

Through regular collaborative meetings that include the City of Riverside, we engage with multiple entities to conduct case conferences, thereby maximizing the connections to service delivery.

System Performance Measures & Improvement Plan

Steps to complete this section:

1. Identify the most recent system performance measures for the region.
2. Describe the key action(s) the region intends to take to improve each system performance measure.

Guidance:

Cal ICH shall provide each region with system performance measures by CoC, with the exception of the LA region, which will receive data from all four CoCs within LA County. Applicants must enter that data in the corresponding measures fields in the application. Applicants should not adjust the data provided even if the geographic region of the data does not perfectly align with the participating applicant geography of this application.

*The application must include **at least one** key action for **each** system performance measure. All columns must be filled out for each action.*

For "Funding Type" select one of the options. If you select the blank field, you may type in a unique funding source type.

To add additional actions or racial equity measures, click the appropriate "Add" buttons near the bottom of each table.

Note: While Cal ICH expects most of the disparities listed to be based on race or ethnicity, applicants may identify other populations that are also overrepresented among people experiencing homelessness in the region.

Definitions:

- **Key Actions** may include a brief description of a strategic initiative or step identified to address or improve the specific system performance measure. This can be a policy, program, partnership, target measure, or any other approach which reflects an improvement and delivers positive impact.

Provide a clear description of the action and its intended outcome.

- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity/ies** may include a group, organization, or jurisdiction within your region working to address or improve the system performance measure. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.
- **Timeframe** should include a target date for completion of the key action.
- **Success Measurement Methods** may include a systematic approach or tool used to assess the effectiveness and impact of the key action on the system performance measure. This can be quantitative measures, qualitative feedback, or any combination that provides insight into the progress and outcomes pertaining to the key action. Provide a clear description of how you plan to track and report on the success of your key action.

SPM 1a: Number of people accessing services who are experiencing homelessness.

SPM 1a
11,753

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Riverside City and County CoC will increase the number of people accessing services who are experiencing homeless by continuing to invest in street outreach activities to reach individuals who are least likely to access services. Street	Housing and Homeless Incentive Program (HHIP) Homeless Housing Assistance and Prevention Program (HHAP)	State	Riverside CoC	Healthcare in Action Coachella Valley Rescue Mission (CVRM) Path of Life Ministries (POLM) Operation Safe House (OSH) Riverside University Health System Behavioral Health (RUHS-BH)	6/30/2026	The Riverside Continuum of Care will increase the number of people accessing services who are experiencing homelessness by 10% due to our increase in outreach strategies.

Outreach & Medicine Teams. Teams across all 5 supervisorial districts are visiting and coordinating services for unsheltered residents. Teams meet monthly and have regular communication.

The City of Riverside will increase the number of people accessing services who are experiencing homeless by continuing to invest in street outreach activities to reach individuals who are least likely to access services.	City General Funds	Local	City of Riverside	Healthcare in Action, Step Up on Second, and Riverside University Health System Behavioral Health (RUHS-BH)	6/30/2028	The City of Riverside will increase the number of people accessing service who are experiencing homelessness by 15% due to increased outreach efforts and installing social work interns at the local libraries.
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Strengthen Coordinated Access through CES Expansion. HHAP investments have expanded the number of housing navigation and outreach staff within CES.	Homeless Housing Assistance and Prevention Program (HHAP)	State	RUHS – Behavioral Health/CES Lead Agency	HWS-CoC & HMIS Lead	6/30/2025	The Riverside Continuum of Care will increase the number of people accessing services who are experiencing homelessness by 10% due to our increase in outreach strategies.
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Integrated By-	Homeless	Federal and	HWS-CoC	RUHS –	6/30/2025	The Riverside
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Name List: Development of a platform that identifies mutual customers that are homeless, justice involved, connected to county behavioral health and hospital systems.	Housing Assistance and Prevention Program (HHAP) HUC- CoC	State	Behavioral Health/CES Lead Agency HWS-CoC	Continuum of Care will increase the number of people accessing services who are experiencing homelessness by 10% due to our increase in outreach strategies.
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SPM 7.1a: Racial and ethnic disparities among those accessing services who are experiencing homelessness.

Racial/Ethnic Group	Measure
<p>Measure 1a: DEMOGRAPHICS OF HOMELESS INDIVIDUALS ACCESSING HOMELESS SERVICES Access to Emergency Shelters: The data reveals that among those accessing emergency shelters, White individuals make up 66%, which is higher than their representation in the homeless population (68%). Similarly, Black individuals represent 24% of those accessing emergency shelters, their representation in the homeless population (15%). American Indian, Alaska Native, or Indigenous individuals account for 2% of those accessing emergency shelters, aligning closely with their representation in the homeless population (3%). Furthermore, Native Hawaiian or Pacific Islander individuals and Asian or Asian American individuals each represent 1% of those accessing emergency shelters, which corresponds to their representation in the homeless population. However, multi-racial individuals make up 3% of those accessing emergency shelters, which is lower than their representation in the homeless population (11%). These findings demonstrate the varying levels of access to emergency shelters among different racial and ethnic groups, indicating potential disparities in service provision and the need for targeted support to ensure equitable access for all. When examining the access to emergency shelters by ethnicity, it is found that among those accessing shelters, 41% identify as Hispanic, while the remaining 57% identify as non-Hispanic. This comparison highlights that the percentage of Hispanics accessing emergency shelters is higher than their representation among those experiencing homelessness. On the other hand, non-Hispanic individuals have a slightly higher representation in terms of accessing emergency shelters compared to their proportion among the homeless population. Our current analysis reveals that our African</p>	1

American population is disproportionately affected by homelessness compared to their overall representation in the population. Therefore, setting a goal to reduce homelessness for this population would be a valuable objective.

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Riverside City and County CoC are incorporating a focus on racial equity data, analysis, and planned activities when submitting and reviewing applications for funding.	HHAP ESG HUD CoC	Federal and State	Housing and Workforce Solutions-CoC	Healthcare in Action Coachella Valley Rescue Mission (CVRM) City of Riverside CityNet CVAG DPSS Faith in Action Equitable Social Solutions City of Corona IEHP Molina Kaiser Galilee Center HWS-Housing Authority Illumination Foundation Lutheran Social Services Martha's Village & Kitchen Office on Aging Operation	6/30/2026	Reduce the number of Black or African American individuals who become homeless for the first time annually by 10%

Safehouse
 Path of Life
 RUHS
 Step Up On
 Second
 The
 Salvation
 Army
 Valley
 Restart
 Shelter
 Walden
 Family
 Services

SPM 1b: Number of people experiencing unsheltered homelessness on a single night (unsheltered PIT count)

SPM 1b
 1,980

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Riverside City and County CoC will reduce the number of people experiencing unsheltered homelessness on a single night through continued support for countywide homeless street outreach teams to connect individuals to housing services.	Housing and Homeless Incentive Program (HHIP) Homeless Housing Assistance and Prevention Program (HHAP)	State	Riverside CoC	Healthcare in Action Coachella Valley Rescue Mission (CVRM) City of Riverside CityNet CVAG DPSS Faith in Action Equitable Social Solutions City of Corona IEHP Molina Kaiser Galilee	6/30/2026	10% reduction in the number of people experiencing unsheltered homelessness on a single night by June 30, 2026

Center
HWS-
Housing
Authority
Illumination
Foundation
Lutheran
Social
Services
Martha's
Village &
Kitchen
Office on
Aging
Operation
Safehouse
Path of Life
RUHS
Step Up On
Second
The
Salvation
Army
Valley
Restart
Shelter
Walden
Family
Services

Reduce the number of people experiencing unsheltered homelessness on a single night through continued support for citywide homeless street outreach teams to connect individuals to shelter and housing services.

General Fund

Local

City of
Riverside

Healthcare
in Action,
Step Up on
Second,
and
Riverside
University
Health
System -
Behavioral
Health
(RUHS-BH)

6/30/2026

10% reduction in the number of people experiencing unsheltered homelessness on a single night by June 30, 2026

SPM 7.1b: Racial and ethnic disparities among those experiencing unsheltered homelessness on a single night

Racial/Ethnic Group

Measure

When analyzing the racial and ethnic disparities among individuals experiencing unsheltered homelessness during the Riverside County Homeless Point in Time Count 2023, in conjunction with the 2021 Census data for Riverside County, notable differences become evident. The demographics of the homeless population in Riverside County reveal notable disparities among different racial and ethnic groups. While White individuals make up 51% of the total population and experience a poverty rate of 45%, they represent 68% of the homeless population. This indicates a higher prevalence of homelessness among White individuals compared to their share of the general population. Conversely, Black individuals constitute 6% of the total population, with an 8% poverty rate, yet they comprise 15% of the homeless population. This suggests a disproportionately higher rate of homelessness among Black individuals relative to their representation in the general population.

Furthermore, American Indian, Alaska Native, or Indigenous individuals, who comprise 1% of the total population and poverty rate, represent 3% of the homeless population. This points to a higher representation of these communities among the homeless population. Similarly, Native Hawaiian or Pacific Islander individuals and Asian or Asian American individuals, who make up 1% of the total population but account for 2% homeless population. Native Hawaiian account for 1% of the total population, represent 1% the homeless population. Multi-racial individuals constitute 34% of the total population, with a 39% poverty rate, but account for 11% of the homeless population. The proportions of general population for this group in relation to the homeless population are relatively lower.

Ethnic Disparities among the Homeless Population:

While the general population is evenly split between Hispanic and non-Hispanic individuals, Hispanic individuals make up a smaller proportion of those experiencing homelessness compared to their representation in the general population, both in the unsheltered and sheltered categories. Non-Hispanic individuals, on the other hand, are overrepresented among those experiencing homelessness and slightly underrepresented among those experiencing sheltered homelessness compared to their representation in the general population. This analysis indicates a racial disparity in homelessness, with non-Hispanic individuals being more likely to experience unsheltered homelessness compared to Hispanic individuals.

Key Actions PM 1

Key Action	Funding Source(s) the	Funding Type	Lead Entity	Collaborati ng	Target Date for	Success Measurement
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	region intends to use to achieve the action			Entity/ies	Completion	Method
Measure #2: Reducing the number of persons who become homeless for the first time.	Homeless Housing Assistance and Prevention Program (HHAP)	State	Riverside CoC	HWS-CoC & HMIS Lead	6/30/2025	The number of people experiencing unsheltered homelessness on a single night (unsheltered PIT count) has increased from 1980 in 2022 to 2441 in 2023, indicating a 23% increase and a difference of 461 from 2022. Compared to 2020, where the count was 2155, there has been a 13% increase, with 286 more individuals experiencing unsheltered homelessness in 2023.

SPM 2: Number of people accessing services who are experiencing homelessness for the first time.

SPM 2

7,690

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Riverside City and County Continuum of	State Emergency Solutions Grant	State	Housing and Workforce	City of Riverside		Riverside City and County Continuum of

Care, County of Riverside and City of Riverside will reduce the number of persons who become homeless for the first time by investing and leveraging in homelessness prevention and diversion strategy programs.	(ESG) Homeless Housing Assistance and Prevention Program (HHAP) Emergency Food and Shelter Program (EFSP)	Solutions	Care, County of Riverside and City of Riverside will reduce the number of persons who become homeless for the first time by 5%.
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Increase the availability of services, with a focus on employment programs and physical, mental health, and substance use disorder programs to ensure we are addressing root causes of homelessness.	HHAP Geneal Funds	State and Local	City of Riverside	RUHS-BH	6/30/2027	City of Riverside will reduce the number of persons who become homeless for the first time by 7%.
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SPM 7.2: Racial and ethnic disparities in the number of people accessing services who are experiencing homelessness for the first time

Racial/Ethnic Group	Measure
<p>Measure 2</p> <p>Among racial groups, with Black, African American, or African individuals comprising 23% of cases, while White individuals make up the majority at 65%. Although White individuals represent the majority, this doesn't negate the disparities faced by other racial groups. The representation of Native Hawaiian or Pacific Islander individuals stands at 1%, Multi-Racial individuals at 2%, Asian or Asian American individuals at 1%, and American Indian, Alaska Native, or Indigenous individuals at 2%.</p> <p>Further analysis of first-time homelessness by ethnicity</p>	2

within racial categories reveals additional disparities. Hispanic individuals constitute a substantial proportion, accounting for 42% of cases, highlighting specific challenges faced by this demographic group. Conversely, non-Hispanic individuals represent 55% of first-time homeless cases, emphasizing the diverse experiences within racial categories and the need for targeted interventions to address the unique needs of different communities.

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Measure #2: Reducing the number of persons who become homeless for the first time.	Homeless Housing Assistance and Prevention Program (HHAP)	State	Riverside CoC	HWS CoC & HMIS	6/30/2026	Measure #2 aims to reduce the number of individuals experiencing homelessness for the first time. In the 2022 calendar year, there were 7,690 first-time homeless individuals, which decreased to 6,951 in the 2022/2023 fiscal year. This represents a reduction of 739 individuals, or a 10% decrease from 2022. Compared to the 5,628 in 2021, there has been a notable 24% decrease in first-time homelessness. These results indicate positive progress towards the

goal of reducing first-time homelessness, highlighting the effectiveness of efforts aimed at prevention and intervention.

SPM 3: Number of people exiting homelessness into permanent housing.

SPM 3
3,022

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Riverside City and County CoC will expand the supply of permanent supportive housing projects	HOME ARP MHP	State	Housing and Workforce Solutions (HWS)	Developers	6/30/2026	Riverside City and County Continuum of Care will increase the number of persons exiting homelessness into permanent housing by 20%.
Develop centralized landlord outreach engagement tool by investing in the Admission Landlord Engagement and Housing Search Assistance web based platform to expand the supply of available units	Homeless Housing Incentive Program (HHIP) Anthem Blue Cross HHAP	Local and State	Housing and Workforce Solutions (HWS)	Managed Care Pans-IEHP and Molina Anthem Blue Cross	6/30/2025	Riverside City and County Continuum of Care will increase the number of persons exiting homelessness into permanent housing by 10%.

in Riverside County.

Pursue lower-cost housing typologies, like tiny homes, accessory dwelling units, mobile homes, hotel and motel conversions, prefabricated modular housing, and shipping containers, and innovative housing and financing models	HOME ARP MHP HHAP HHIP ARPA	State and Federal	Housing and Workforce Solutions (HWS)	Developers Non-Profit Service Providers	6/30/2026	Riverside City and County Continuum of Care will increase the number of persons exiting homelessness into permanent housing by 20%.
Identify feasibility to develop affordable and supportive housing on underutilized state, county, and city owned land	HOME ARP MHP HHAP HHIP ARPA	State and Federal	Housing and Workforce Solutions (HWS)	Developers Non-Profit Service Providers	6/30/2026	Riverside City and County Continuum of Care will increase the number of persons exiting homelessness into permanent housing by 20%.
Increase the supply of permanent housing communities	HOME HOME-ARP PLHA ProHousing Incentive	State and Federal	City of Riverside	Developers Non-profit Organizations Faith Based Organizations	6/30/2028	Riverside City and County Continuum of Care will increase the number of persons exiting homelessness into permanent housing by 20%.
Connect shelter guests with Rapid Re-Housing Program	HHAP HOME-ARP	State and Federal	City of Riverside	Path of Life Ministries, Mercy House and City Net	6/30/2028	The City of Riverside will reduce the number of persons exiting homelessness

into permanent housing by 10%.

SPM 7.3: Racial and ethnic disparities in the number of people exiting homelessness into permanent housing.

Racial/Ethnic Group	Measure
<p>Measure 3</p> <p>Exiting to Permanent Housing from Emergency Shelters by Race & Ethnicity:</p> <p>Among those transitioning from emergency shelters to permanent housing, White individuals comprise 62% of successful exits. Black individuals represent 28% of successful transitions. The American Indian, Alaska Native, or Indigenous population accounts for 3%, while Native Hawaiian or Pacific Islander individuals and Asian or Asian American individuals each make up 1% of successful transitions. Multi-racial individuals represent 3% of the population successfully transitioning to permanent housing. The representation of other racial and ethnic groups is comparatively lower. A similar pattern is observed in successful transitions to permanent housing, with White individuals having the highest percentage of successful exits and Black individuals following closely behind.</p> <p>The analysis of the data on accessing emergency shelters and transitioning to permanent destinations by ethnicity reveals interesting insights. Among those accessing emergency shelters, 45% identify as Hispanic, while 55% identify as non-Hispanic. This indicates a slightly lower representation of Hispanics compared to non-Hispanics among individuals accessing emergency shelters.</p> <p>In terms of transitioning from homelessness to a permanent destination, an equal percentage of 50% is observed for both Hispanic and non-Hispanic individuals. This suggests that regardless of ethnicity, individuals accessing emergency shelters have an equal likelihood of successfully securing a permanent housing solution. This analysis implies that there may not be significant disparities in the ability to transition from emergency shelters to permanent destinations based on ethnicity.</p>	3

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Measure #3:	Homeless	State	Riverside	HWS CoC		Measure #3

Increasing the number of people exiting homelessness into permanent housing.	Housing Assistance and Prevention Program (HHAP)	CoC	& HMIS	focuses on increasing the number of individuals exiting homelessness into permanent housing. In the 2022 calendar year, 3,022 individuals transitioned into permanent housing, which rose to 3,309 in the 2022/2023 fiscal year, reflecting a 9% increase. Additionally, compared to the previous year, there was a 21% increase from 2,737 individuals in 2021.
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SPM 4: Average length of time that people experienced homelessness while accessing services

SPM 4
95

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Develop centralized landlord outreach engagement tool by investing in the Padmission Landlord Engagement	Anthem Blue Cross Housing and Homeless Incentive Program (HHIP) Homeless Housing	Local and State	Housing and Workforce Solutions (HWS)	Managed Care Pans-IEHP and Molina Anthem Blue Cross	6/30/2025	Riverside City and County Continuum of Care will increase the number of persons exiting homelessness into permanent housing by

and Housing Search Assistance web based platform to expand the supply of available units in Riverside County to decrease the number of days individuals remain homeless	Assistance and Prevention Program (HHAP)					10%.
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Continue to fund a Housing Locator to identify rental properties for homeless individuals that include individuals with poor credit and justice involved backgrounds	Housing Authority funds	Local	City of Riverside	City Net	6/30/2028	City of Riverside will increase the number of persons exiting homelessness into permanent housing by 15%.
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SPM 7.4: Racial and ethnic disparities in the average length of time that people experienced homelessness while accessing services.

Racial/Ethnic Group	Measure
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Measure 4: Average length of time (in days) that people experienced homelessness while accessing services	4
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DEMOGRAPHICS OF HOMELESS INDIVIDUALS ACCESSING HOMELESS SERVICES
 Access to Emergency Shelters: The data reveals that among those accessing emergency shelters, White individuals make up 66%, which is higher than their representation in the homeless population (68%). Similarly, Black individuals represent 24% of those accessing emergency shelters, their representation in the homeless population (15%). American Indian, Alaska Native, or Indigenous individuals account for 2% of those accessing emergency shelters, aligning closely with their representation in the homeless population (3%). Furthermore, Native Hawaiian or Pacific Islander individuals and Asian or Asian American individuals each represent 1% of those accessing emergency shelters, which corresponds to their representation in the homeless population. However,

multi-racial individuals make up 3% of those accessing emergency shelters, which is lower than their representation in the homeless population (11%). These findings demonstrate the varying levels of access to emergency shelters among different racial and ethnic groups, indicating potential disparities in service provision and the need for targeted support to ensure equitable access for all. When examining the access to emergency shelters by ethnicity, it is found that among those accessing shelters, 41% identify as Hispanic, while the remaining 57% identify as non-Hispanic. This comparison highlights that the percentage of Hispanics accessing emergency shelters is higher than their representation among those experiencing homelessness. On the other hand, non-Hispanic individuals have a slightly higher representation in terms of accessing emergency shelters compared to their proportion among the homeless population.

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Measure #1a: Reducing the number of persons experiencing homelessness. Comparing CY data to FY.	Homeless Housing Assistance and Prevention Program (HHAP)	State	Riverside CoC	HWS CoC & HMIS		The goal to reduce the number of people experiencing homelessness has yielded mixed results over the specified period. From the 2022 calendar year (CY) to the 2022/2023 fiscal year (FY), there was a slight increase in homelessness, rising from 11,753 to 11,824 individuals, indicating a 1% rise. This

represents a difference of 71 individuals from 2022. However, compared to 2021, where the count was 8,771, there has been a significant 35% increase, with 3,053 more individuals experiencing homelessness in 2023.

It's important to note that there are limitations in directly comparing the data due to differences in time frames: the calendar year (01/01/2022-12/31/2022) versus the fiscal year (07/01/2022-06/30/2023). This discrepancy makes it challenging to provide a comprehensive analysis and may influence the interpretation of the results.

SPM 5: Percent of people who return to homelessness within 6 months of exiting homelessness response system to permanent housing.

SPM 5
8.00%

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Increase behavioral health, mental health, substance use disorder services, and housing supports for people experiencing unsheltered homelessness through Cross-Departmental/Cross-Sector supports by collaborating with Riverside University Health Systems	Housing and Homeless Incentive Program (HHIP) Cal Aim	State	Housing and Workforce Solutions	IEHP Molina RUHS-BH	6/30/2026	Riverside City and County Continuum of Care will decrease the number of persons who return to within 6 months of exiting the homeless response system to permanent housing by 3%.
Provide behavioral health, mental health, substance use disorder services, and housing supports for homeless individuals moving into permanent housing in their housing unit.	CalAim	State	City of Riverside	Riverside University Health Systems - Behavioral health	6/30/2027	The City of Riverside will decrease the number of persons who return to within 6 months of exiting the homeless response system to permanent housing by 3%.
Strengthen partnerships with workforce development agencies.	Housing Authority	Local	City of Riverside	Riverside County Housing and Workforce Solutions Goodwill Industries	6/30/2027	The City of Riverside will decrease the number of persons who return to within 6 months of exiting the

homeless response system to permanent housing by 3%.

SPM 7.5: Racial and ethnic disparities in the percent of people who return to homelessness within 6 months of exiting homelessness response system to permanent housing.

Racial/Ethnic Group	Measure
While each racial group shows relatively low percentages of individuals returning to homelessness within this timeframe, certain groups stand out. American Indian, Alaska Native, or Indigenous individuals exhibit the highest rate of return at 12%, followed closely by Asian or Asian American individuals at 11%. Meanwhile, Black, African American, or African individuals, Native Hawaiian or Pacific Islander individuals, and White individuals all demonstrate an 8% return rate, indicating similar levels of vulnerability to housing instability. Multi-Racial individuals exhibit a lower return rate of 3%. In terms of ethnicity, Hispanic individuals display a lower return rate of 5% compared to their non-Hispanic counterparts, who have a higher return rate of 10%. Additionally, the "Unknown" ethnicity category exhibits the highest return rate at 15%, suggesting a need for improved data collection and analysis practices. Further analysis is necessary to understand the complex factors contributing to these disparities and to develop targeted interventions aimed at supporting individuals in maintaining housing stability after experiencing homelessness.	5.00%

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Measure #5: Reducing the number of persons who return to homelessness after exiting	Homeless Housing Assistance and Prevention Program (HHAP)	State	Riverside CoC	HWS CoC & HMIS	6/30/2026	The length of time to return to homelessness within 6 months of the has increased from 95 in CY 2021

homelessness
to permanent
housing.

to 107
2022/2023 FY

The length of time to return to homelessness within 6 months has increased from 95 individuals in the calendar year (CY) 2021 to 107 individuals in the 2022/2023 fiscal year (FY). When comparing CY 2021 to CY 2022, the return rate decreased from 101 to 95 individuals in CY 2022.

It's important to note the limitations in directly comparing the data due to differences in time frames: the calendar year (01/01/2022-12/31/2022) versus the fiscal year (07/01/2022-06/30/2023). This discrepancy makes it challenging to provide a comprehensive analysis and may influence the interpretation of the results.

SPM 6: Number of people with successful placements from

street outreach projects.

SPM 6
537

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Strengthen the integration of those with lived experience and representation of the marginalized, underserved populations in decision making processes to develop an effective, equitable, and person-centered system.	Housing and Homeless Incentive Program (HHIP) Homeless Housing Assistance and Prevention Program (HHAP)	State and Local	Housing and Workforce Solutions-CoC	Healthcare in Action Coachella Valley Rescue Mission (CVRM) City of Riverside CityNet CVAG DPSS Faith in Action Equitable Social Solutions City of Corona IEHP Molina Kaiser Galilee Center HWS-Housing Authority Illumination Foundation Lutheran Social Services Martha's Village & Kitchen Office on Aging Operation Safehouse	6/30/2026	Riverside City and County Continuum of Care will increase the number of persons with successful placements from street outreach projects by 10%.

Path of Life
 RUHS
 Step Up On
 Second
 The
 Salvation
 Army
 Valley
 Restart
 Shelter
 Walden
 Family
 Services

Increase supply of permanent supportive housing and other housing opportunities for persons experiencing homelessness including seniors needing ongoing supports.	HOME and HOME-ARP	Federal	City of Riverside	Affordable Housing Developers	6/30/2028	Creation of 615 affordable housing units, which include 197 permanent supportive housing units that will increase the number of persons with successful placements from street outreach projects by 10%.
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Mayor's Initiative to Ending Homeless Youth	HHAP	State	City of Riverside	Housing and Workforce Solutions Riverside County Office on Education RUHS-BH Path of Life Ministries Walden Housing Lutheran Social Services Local school districts Local community	6/30/2026	Increase the number of homeless youth successful placements from street outreach projects by 20%.
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colleges including Norco and Moreno Valley

SPM 7.6: Racial and ethnic disparities in the number of people with successful placements from street outreach projects.

Racial/Ethnic Group

Measure

Please be aware that the data provided is incomplete, and the racial and ethnic breakdown does not cover the total number of individuals exiting to residential projects. There are missing data points, and we are advised to utilize the CA 608 02/01/2024 data provided. Despite these limitations, our analysis of Measure 6, focusing on individuals served in street outreach projects transitioning to various housing destinations, reveals that Not Hispanic/Latinx individuals show the highest number transitioning to housing destinations, with 355 individuals served. However, data for Hispanic/Latinx individuals is unavailable, marked with a symbol (†). When examining racial groups, White individuals demonstrate the highest transition rate, with 410 individuals exiting to housing destinations through street outreach projects. Following closely are Black, African American, or African individuals at 116, and American Indian, Alaska Native, or Indigenous individuals at 16, while multiple races account for 17 individuals. Data for Asian or Asian American individuals, and Native Hawaiian, or Pacific Islander individuals is not provided. Furthermore, upon considering intersectional demographics, it's revealed that 184 individuals identifying as both White and Hispanic/Latinx transitioned to housing destinations, while 221 individuals identified as both White and Not Hispanic/Latinx did so.

6

Key Actions PM 1

Key Action	Funding Source(s) the region intends to use to achieve the action	Funding Type	Lead Entity	Collaborating Entity/ies	Target Date for Completion	Success Measurement Method
Measure #6:	HWS CoC &	State	Riverside	HWS CoC		Measure #6

Increasing successful placements from street outreach.	HMIS	CoC	& HMIS	demonstrates an increase in the number of placements from street outreach efforts. In 2022 CY there were 537 placements, which rose to 582 placements in the 2022/2023 fiscal year (FY), indicating an 8% increase. This data suggests positive progress in the effectiveness of street outreach efforts in connecting individuals experiencing homelessness with housing placements.
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Equity Improvement Plan

Steps to Complete this Section:

1. Identify and describe the key actions the region will take to ensure racial and gender equity in:

- Service delivery;
- Housing placements;
- Housing retention; and
- Identify any changes to procurement or other means to affirm equitable access to housing and services for groups overrepresented among residents experiencing homelessness.

2. Identify if place-based encampment resolution is occurring in the region and if so, the CoC must describe and provide evidence of collaboration with the cities or counties providing encampment resolution services that addresses how people served through encampment resolution have or will be prioritized for permanent housing within the Coordinated Entry System.

Optional: upload any evidence the region would like to provide regarding collaboration and/or prioritization as it relates to question 2.

Guidance:

Of the four tables below, the first three must include at a minimum one key action to address racial equity and one key action to address gender equity. The fourth and final table must include at least one key action.

To add additional actions, click "Add an Action" at the bottom of the table.

Definitions:

- **Key Actions** may include a brief description of a strategic initiative or step identified to address or improve the inequity. This can be a policy, program, partnership, target metric, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity/ies** may include a group, organization, or jurisdiction within your region working to address or improve the inequity. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.

Key Actions the Region Will Take to Ensure Racial and Gender Equity in Service Delivery

Key Action	Lead Entity	Collaborating Entity/ies
By strengthen the integration of those of BIPOC with lived experience and representation of the marginalized, underserved populations in decision making processes to develop an effective, equitable, and person-centered system.	Housing Workforce Solutions	City of Riverside
Utilize HMIS to analyze data and create public-facing dashboards around racial inequities in experiences of homelessness, provision of services, and outcomes	Housing Workforce Solutions	City of Riverside
Develop a racial equity impact assessment that will forecast and assess the impacts of new programs and funding decisions	Housing Workforce Solutions	City of Riverside
Incorporate a focus on racial equity data,	Housing Workforce Solutions	City of Riverside

analysis,
and planned activities when submitting and
reviewing
applications for funding

Institute standardized cultural humility, trauma informed care, and anti-racist trainings for CoC programs and system partners Housing Workforce Solutions City of Riverside

Key Actions the Region Will Take to Ensure Racial and Gender Equity in Housing Placements

Key Action	Lead Entity	Collaborating Entity/ies
The Riverside City and County CoC is proactively working on the development of a centralized landlord outreach engagement tool. This initiative involves investing in the Padmission Landlord Engagement and Housing Search Assistance web-based platform. The goal is to increase the availability of housing units in Riverside County, thereby reducing the duration of homelessness for individuals. By adopting this centralized approach, equitable access to available units will be ensured for all individuals collaborating with agencies across the region.	Housing and Workforce Solutions-CoC	Healthcare in Action Coachella Valley Rescue Mission (CVRM) City of Riverside CityNet CVAG DPSS Faith in Action Equitable Social Solutions City of Corona IEHP Molina Kaiser Galilee Center HWS-Housing Authority Illumination Foundation Lutheran Social Services Martha's Village & Kitchen Office on Aging Operation Safehouse Path of Life RUHS Step Up On Second The Salvation Army Valley Restart Shelter Walden Family Services
Use data to assess the intersectionality of race, ethnicity, disability, gender, and age within the homeless response system across program types to ensure equitable access and delivery of services for overrepresented groups and implement changes to programs that will provide equitable access.	Housing and Workforce Solutions-CoC	Healthcare in Action Coachella Valley Rescue Mission (CVRM) City of Riverside CityNet CVAG DPSS Faith in Action Equitable Social Solutions

City of Corona
 IEHP
 Molina
 Kaiser
 Galilee Center
 HWS-Housing Authority
 Illumination Foundation
 Lutheran Social Services
 Martha's Village &
 Kitchen
 Office on Aging
 Operation Safehouse
 Path of Life
 RUHS
 Step Up On Second
 The Salvation Army
 Valley Restart Shelter
 Walden Family Services

Key Actions the Region Will Take to Ensure Racial and Gender Equity in Housing Retention

Key Action	Lead Entity	Collaborating Entity/ies
Develop standardized best practices and procedures for the delivery of homelessness prevention, diversion, housing problem solving, and rapid resolution services and programs; guidance should include baseline standards for housing-focused case management, strengths-based service planning and delivery, and effective strategies for reducing barriers to housing retention to include addressing racial and gender equity.	Housing and Workforce Solutions-CoC	City of Riverside
Expand protections for renters/tenants by developing and supporting tenant counseling and legal services for tenant facing housing instability and dislocation.	Housing and Workforce Solutions-CoC	Inland Fair Housing and Mediation Board Inland Counties

Key Actions the Region Will Take to Change Procurement or Other Means to Affirm Equitable Access to Housing and Services for Overrepresented Groups Among People Experiencing Homelessness in the Region

Key Action	Lead Entity	Collaborating Entity/ies
Use data to assess the intersectionality of race, ethnicity, disability, gender, and age within the homeless response system across program types to ensure equitable access and delivery of services for overrepresented groups and	Housing and Workforce Solutions-CoC	City of Riverside

implement changes to programs that will provide equitable access.

Is place-based encampment resolution occurring within the region?

Yes

The CoC must describe and provide evidence of collaboration with the cities or counties providing encampment resolution services that addresses how people served through encampment resolution have or will be prioritized for permanent housing within the Coordinated Entry System.

Narrative for place-based encampment resolution

Riverside County is participating in place based encampment resolution implementation. Within the program, the county has built multidisciplinary outreach teams within the City of Riverside, Corona, Norco, and Jurupa Valley as well as Riverside County Parks and Open Space and Riverside University Health Systems- Behavior Health along with local Non Profits City Net and Path of Life Ministries to connect individuals to specialized permanent housing options coupled with case management that have been prioritized for these encampment residents located in high fire and flood zones. Additionally, we can have created a separate CES BNL for these encampment residents to streamline prioritization.

Optional Upload: Evidence of Collaboration and/or Prioritization

Plan to Reduce the Number of People Experiencing Homelessness Upon Exiting an Institutional Setting

Steps to Complete this Section:

1. Identify and describe the key actions **each participating Eligible Applicant** will take to reduce the number of people falling into homelessness as they exit institutional settings including:
 - o Jails
 - o Prisons
 - o Hospitals:
 - o Other Institutional Settings (such as foster care, behavioral health facilities, etc. as applicable in the region)

Guidance:

At a minimum, if an institutional setting is present in an Eligible Applicant's jurisdiction, the Eligible Applicant must identify their role.

To add additional actions, click "Add an Action" at the bottom of the table.

If an institution is not present in a jurisdiction, type N/A.

Definitions:

- **Key Actions** may include a brief description of a strategic initiative or step identified to address or improve the specific performance measure. This can be a policy, program, partnership, target measure, or any other approach which reflects an improvement and delivers positive impact. Provide a clear description of the action and its intended outcome.
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the key action.
- **Collaborating Entity** may include a group, organization, or jurisdiction within your region working to address or improve the performance measure. This can be another participating jurisdiction, a system partner, or any organization actively participating in the key action.

Key Actions to Reduce the Number of People Experiencing Homelessness Upon Exiting a Jail

Key Action	Lead Entity	Collaborating Entity/ies
Distribute a tri-fold brochure with housing and supportive services which are provided to persons exiting Riverside County jails. Brochure is also posted publicly in the resource boards.	Housing and Workforce Solutions	County Jails
Ensure that transportation is provided to inmates being released who have housing.	Riverside County Sheriff	Housing and Workforce Solutions, Riverside County Probation, Riverside County Sheriff's Office (RSO), Riverside County Behavioral Health, City of Riverside Housing and Human Services, Project Connect
Administer Project Connect which has city outreach staff visit jails twice a week to identify eligible persons exiting jail that could be homeless. Staff then provides information to said persons on program services including information to resource office that is open 24/7 across the street from the jail. Persons can immediately access the office upon exiting jail to be connected to re-entry services.	City of Riverside	Housing and Workforce Solutions, Riverside County Probation, Riverside County Sheriff's Office (RSO), Riverside County Behavioral Health
Currently in process-execute MOU with Riverside County Probation for persons that have exited jail and are	Housing and Workforce Solutions	Housing and Workforce Solutions, Riverside County Probation,

on probation planning which includes plans to connect persons exiting jail with housing, employment, and supportive services.

Riverside County Sheriff's Office (RSO)

Clinician's assigned to the jail meet with clients that are exiting services and connect them to re-entry services, along with connection to MCP and community supports available.

Riverside County Behavioral Health

Riverside County Probation, Riverside County Sheriff's Office (RSO)

Administer Day Reporting Centers for persons on probation/parole staffed with outreach staff that can link eligible persons to housing and supportive services.

Riverside County Probation

Riverside County Behavioral Health

Key Actions to Reduce the Number of People Experiencing Homelessness Upon Exiting a Prison

Key Action	Lead Entity	Collaborating Entity/ies
Forensic Full-Service Partnership clinics serve individuals with specialty behavioral health needs who are also involved in the prison system. This team has coordinates with California Department of Corrections and Rehabilitation (CDCR) to arrange care for those being released with specialty mental health needs.	Riverside County Behavioral Health	California Department of Corrections and Rehabilitation (CDCR)
Substance Abuse Prevention and Treatment services teams coordinate with CDCR to arrange care for those being released with specialty substance use disorder needs.	Riverside County Behavioral Health	California Department of Corrections and Rehabilitation (CDCR)
Behavioral Health is in the process of implementing Enhanced Care Management (ECM) programs in coordination with CDCR for releases. This program is still in the planning stages, but we anticipate over time the ECM teams may serve a broader range of CDCR releases than our specialty Mental Health and Substance Use Disorder programs alone.	Riverside County Behavioral Health	California Department of Corrections and Rehabilitation (CDCR), Inland Empire Health Plan (IEHP), and Molina Medical Managed Care Plans
Administer Day Reporting Centers for persons on probation/parole staffed with outreach staff that can link eligible	Riverside County Probation	Riverside County Behavioral Health

persons to housing and supportive services.

Key Actions to Reduce the Number of People Experiencing Homelessness Upon Exiting a Hospital

Key Action	Lead Entity	Collaborating Entity/ies
Housing navigators embedded within the hospital system to support housing placement upon discharge from the Riverside County hospital.	Housing and Workforce Solutions	Riverside County Behavioral Health, Riverside County University Health Systems Medical Center
Local homeless shelters have individual agreements with private hospitals to accept referrals when a person is at risk of being discharged into homelessness. Hospitals are able to secure beds in congregate shelters, or in recuperative care centers.	Housing and Workforce Solutions	Path of Life Ministries, City of Riverside, City of Corona, City of Norco, City of Jurupa Valley, Regional Housing Authority (RHA Mid-County Collaborative), Coachella Valley Rescue Mission, Martha's Village and Kitchen
Local law enforcement agencies have individual agreements with private hospitals to accept referrals when a person is at risk of being discharged into homelessness. Officers are able to secure beds in congregate shelters, or in recuperative care centers.	Housing and Workforce Solutions	Riverside County Sheriff, Path of Life Ministries, City of Riverside, City of Corona, City of Norco, City of Jurupa Valley, Regional Housing Authority (RHA Mid-County Collaborative), Coachella Valley Rescue Mission, Martha's Village and Kitchen
The county is working on a countywide discharge plan to include all area hospitals and homeless shelters.	Housing and Workforce Solutions	Riverside County Behavioral Health
Hospital social workers participate in weekly coordinated entry calls to case conference clients.	Riverside County University Health Systems Medical Center	Riverside County Behavioral Health
Provide ongoing training with hospital discharge staff on homeless programs and resources including recuperative care facilities.	City of Riverside	Riverside County Behavioral Health, Riverside Community Hospital, Parkview Hospital and Kaiser Permanente

Key Actions to Reduce the Number of People Experiencing Homelessness Upon Exiting Other Institutional Settings (such as foster care, behavioral health facilities, etc. as applicable in the region)

Institutional Setting	Key Action	Lead Entity	Collaborating Entity/ies
Behavioral Health Facility	<p>Clients are placed in short-term post hospitalization for up to 6 months, and connected to a housing navigation team to connect to housing prior to discharge. For those not eligible for short-term post hospitalization, BH will place clients in emergency housing for up to 28 days. Clients are linked to shelter for up to 90 days. If a shelter is not found, the client could be released back to homelessness because of a lack of funding for case management and availability of housing. If a client is unwilling to engage in services, the client could be released back to homelessness.</p>	Riverside County Behavioral Health	Housing and Workforce Solutions
Foster Care	<p>The Children's Services Division (CSD) will prioritize implementing housing assistance initiatives to address barriers to family reunification or stabilization. This will involve utilizing the Family Unification Program (FUP) to provide Housing Choice Vouchers (HCVs) to families where inadequate housing is a primary factor. Specifically, these vouchers will be allocated to families facing imminent placement of their child in out-of-home care or experiencing delays in the child's discharge from out-of-home care due to housing issues. Additionally, the CSD</p>	Housing Authority & Children's Services Division (CSD)	Shelters such as Path of Life, Transitional Living Programs who support foster youth, DPSS Cal Works, youth service providers, TAY mental health centers through RUHS, Services Providers in the Youth Advisory Committee Meeting, CES, Outreach staff and teams, educational providers such as Riverside County Office on Education (RCOE) and Riverside Community Community Colleges District (RCCD), and other colleges.

will extend FUP eligibility to transitioning youths aged 18 to 24 who left foster care at age 16 or older, or are within 90 days of leaving, in alignment with their transition plan. By providing housing support to these vulnerable youths, we aim to mitigate homelessness risks and ensure smoother transitions into independent living.

<p>Foster Care</p>	<p>The Housing Authority, in collaboration with the CoC Youth Advisory Committee comprising all county youth providers, is actively assisting foster youth aged 18-25 in acquiring Foster Youth Initiative vouchers for housing. Once these vouchers are secured, the youth collaborate with navigators and agencies to identify rental units, which must pass inspection before occupancy. Our partnerships with agencies and faith-based organizations enable us to obtain essential appliances like refrigerators and stoves, crucial for passing inspections. As part of our "Leasing Up the Youth" initiative, we rely on a robust support system provided by our partners to facilitate the move-in process. Additionally, we have teamed up with A Sense of Home to furnish the units. However, their delivery services are limited to LA County, prompting us to seek assistance in transporting furniture to Riverside. Volunteers are also needed to unload furniture, assemble bed frames, and create welcoming spaces in the units. Furniture donations are appreciated, with the option</p>	<p>Housing Authority & Housing and Workforce Solutions-Continuum of Care</p>	<p>Children's Services Division (CSD), CoC Youth Advisory Committee, Operation Safehouse, DPSS CalWorks, youth service providers, TAY mental health centers through RUHS, Services Providers in the Youth Advisory Committee Meeting, CES, Outreach staff and teams, educational providers such as RCOE and RCCD, Transitional Living Programs who support foster youth, and shelters such as Path of Life, Silence Aloud, Olive Crest, Family Promise, Feed my Flock Ministries</p>
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for donors to deliver items directly to the units, playing a crucial role in helping these youths settle into their new homes.

Foster Care	Olive Crest, in collaboration with the CoC, has streamlined the application process for transitional living programs serving foster youth. By implementing a unified application system, individuals can submit one application, which will be distributed to all participating programs. This approach eliminates the need for multiple applications to individual programs, ensuring efficient placement by identifying availability across all programs simultaneously	Olive Crest	Olive Crest, CoC Youth Advisory Committee, Operation Safehouse, DPSS CalWorks, youth service providers, TAY mental health centers through RUHS, Services Providers in the Youth Advisory Committee Meeting, CES, Outreach staff and teams, educational providers such as RCOE and RCCD, Transitional Living Programs who support foster youth, and shelters such as Path of Life
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Foster Care	<p>CFLC's Resource Family and Adoption Agency plays a pivotal role in this initiative by focusing on three key areas:</p> <p>Building Families: In partnership with CFLC, Resource Families (foster) and Forever Families (adoption) are equipped to provide safe and nurturing homes for children in need. Services are designed to strengthen the family experience for children no longer with their natural parents, emphasizing the importance of relatives as the preferred caregivers. These services include Guardianship Assistance, Counseling, Tutoring for Children, Peer Support Groups, and Respite for Caregivers.</p> <p>Building Bridges: CFLC's Community Resource</p>	California Family Life Center	CoC Youth Advisory Committee, Operation Safehouse, DPSS CalWorks, youth service providers, TAY mental health centers through RUHS, Services Providers in the Youth Advisory Committee Meeting, CES, Outreach staff and teams, educational providers such as RCOE and RCCD, Transitional Living Programs who support foster youth, and shelters such as Path of Life
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Counselors assist relative caregivers in accessing a variety of community services while providing personalized support to Kin Care families. This effort is aimed at creating stronger family bonds and fostering positive relationships within the community. Activities include Recreation Activities, Parent & Teen Workshops, Parent Education, Referrals to Resources, and Mentoring for Children.

Building Connections: Kin Care facilitates connections among caregivers facing similar circumstances, promoting supportive networks and positive outcomes for youth. Services include Follow-up Support, Case Management, Advocacy & Education Support, Link to Legal Services, and Permanency Planning. These efforts aim to create a sense of community and solidarity among families while ensuring the long-term stability and well-being of children transitioning from foster care.

Foster Care	<p>The City of Riverside spearheads initiatives to address youth homelessness, notably through the Mayor's Initiative to End Youth Homelessness, which includes bi-weekly Case Conferencing meetings. These efforts are complemented by collaborative case conferencing calls and email networks involving agencies, partners, and CES, aimed at supporting foster youth in need of extended care</p>	<p>City of Riverside, CoC Youth Action Board, Youth Advisory Committee, CES</p>	<p>City of Riverside, Operation Safehouse, Coordinated Entry System (HomeConnect) DPSS CalWorks Children's Services Division (CSD), CoC Youth Advisory Committee, , youth service providers, TAY mental health centers through RUHS, Services Providers in the Youth Advisory Committee Meeting, CES, Outreach staff and teams,</p>
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services or emergency shelter. Additionally, the Youth Action Board, comprising individuals aged 18-24 with lived experience, serves as a valuable resource within the community, offering support and guidance to peers while advocating for access to services and local funding for foster youth and vulnerable young individuals.

educational providers such as RCOE and RCCD, Transitional Living Programs supporting foster youth, shelters such as Path of Life, Silence Aloud, Olive Crest, Family Promise, and Feed my Flock Ministries,

Plan to Utilize Local, State, and Federal Funds to End Homelessness

Steps to Complete this Section:

1. The plan must include the total amount of available funding, the amount prioritized for permanent housing solutions, and an explanation of how **each participating applicant** is utilizing local, state, and federal funding programs to end homelessness. These programs must include, but are not limited to:
 - The Homekey Program,
 - The No Place Like Home Program
 - The Multifamily Housing Program
 - The Housing for a Healthy California Program
 - The Homeless Housing, Assistance, and Prevention Program
 - Building Homes and Jobs Act
 - The California Emergency Solutions Grants Program
 - The National Housing Trust Fund established pursuant to the Housing and Economic Recovery Act of 2008
 - HOME Investment Partnerships Act
 - Parolee or probation programs that are intended to prevent homelessness upon release.

Guidance:

All of the above programs **must** be included and fully explained in the table. Where the region has multiple awards for the same program that are administered by different entities, those may be listed on separate lines. For example, in a region with one county and one CoC who receive their HHAP awards separately, each Eligible Applicant may enter their HHAP awards in separate lines. Simply click "Add Funding

Program, then select the program from the drop down list.

If one of the ten required programs is not present in a region, type N/A under Local Fund Administrator.

In addition to the listed programs, participating Eligible Applicants should add any other funds and programs that are being utilized to address and end homelessness in the region. Simply click "Add Funding Program" then select the blank field and you may type in the name of the funding program.

To add additional funding programs, click "Add Funding Program" at the bottom of the table.

Definitions:

1. **Local Fund Administrator:** The entity responsible for administering the given funding source.
2. **Description of How Funds are/will be Utilized to End Homelessness in the Region:** Comprehensive summary of how the funding program will be utilized in the region. Applicants should highlight whether, how, and to what extent the funds are being used for permanent housing.
3. **Funding Amount:** Amount of known dollars secured or available to spend within the HHAP-5 grant timeframe (FY 23-24 through FY 27-28)
4. **Timeframe of Use:** The date range the local fund administrator anticipates expending the identified program funds.

Funding Landscape

Funding Program	Funding Type	Local Fund Administrator	Description of How Funds are/will be Utilized to End Homelessness in the Region	Funding Amount	Amount Prioritized for permanent Housing Solutions	Timeframe of Use
The Homekey Program	State	City of Riverside	Funds are to be used to acquire and rehabilitate four properties to provide housing for approximately 30 transitional age youth, 18-21 years old, including pregnant and parenting youth, and foster and former foster youth who are at risk of homelessness. Properties must remain in operations for 55 years.	\$4,375,000.00	\$4,375,000.00	FY 2023-2024
The No Place Like Home Program	State	Riverside	Funds are to be used for the development of 22 permanent supportive	\$1,148,527.00	\$1,148,527.00	FY 2024-2026

(Round 1)

County housing units. The property was provided by the City of Riverside's Housing Authority and the County of Riverside Housing Authority is providing 11 Project Based Section 8 Vouchers.

The Multifamily Housing Program	State	Kingdom Development, Inc. and Innovative Housing Opportunities, Inc.	The development of 32 permanent supportive housing units for youth aged out of the foster care system. Property was provided by the City of Riverside's Housing Authority and the Riverside County Housing Authority is providing 32 Project Based Section 8 vouchers.	\$7,678,832.00	\$7,678,832.00	
The Housing for a Healthy California Program	Federal	County HWS, direct HUD allocation	Street Outreach, Emergency Shelter, Rapid Re-Housing, Homelessness Prevention.	\$618,683.00	\$618,683.00	FY 2024
The Homeless Housing, Assistance, and Prevention Program	Federal	County HWS, direct HUD Allocation	Funds are to be used for the development of permanent supportive housing for: 1) Homeless, 2) At-risk of homelessness, 3) Fleeing or attempting to flee, Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking, and 4) Veterans, the County will preference-homeless. Within that population the County will add a preference for individuals chronically homeless.	\$7,499,635.00	\$7,499,635.00	FY 2024 - 2028
Building Homes and Jobs Act	Federal	County HWS	Development of affordable housing.	\$71,019,000.00	\$9,900,000.00	FY 2024-2025

The California Emergency Solutions Grants Program	State	County HWS, County direct allocation	Development of affordable housing.	\$17,653,000.00	\$0.00	FY 2024-2027
The National Housing Trust Fund established pursuant to the Housing and Economic Recovery Act of 2008	State	County CoC	Addressing homelessness and housing insecurity and social determinants of health.	\$32,600,000.00	\$18,500,000.00	FY 2024-2027
HOME Investment Partnerships Act	Federal	County HWS, direct HUD allocation	Funding for development of affordable housing.	\$3,960,000.00	\$3,960,000.00	FY 2024-2028
Parolee or probation programs that are intended to prevent homelessness upon release	Federal	City of Riverside	Fund social work interns placed at the City's libraries to assist our unhoused population with linkage to shelter and services.	\$180,000.00		FY 2024-2025
ProHousing Incentive	State	City of Riverside	Funding for the development of affordable housing	\$2,440,000.00	\$2,440,000.00	FY 2024-2026
Permanent Local Housing Allocation	State	City of Riverside	Funding for the development of affordable housing and shelter operations.	\$4,031,087.00	\$2,631,087.00	FY 2024-2026
HOME Investment Partnerships Act	Federal	City of Riverside	Funding for the development of affordable housing.	\$4,477,748.00	\$4,477,748.00	FY 2024-2028
Emergency Solutions Grant	Federal	City of Riverside	Funding for shelter operations and rental assistance.	\$832,020.00	\$332,020.00	FY 2024-2028
HOME-ARP	Federal	City of Riverside	Funding for the development of affordable housing and rental assistance.	\$4,118,803.85	\$4,118,803.85	FY 2024-2026
Measure Z	Local	City of Riverside	Funding for PSET to provide ongoing street outreach and assist with	\$10,665,668.00	\$10,665,668.00	FY 2024-2028

de trip homes.

Measure Z	Local	City of Riverside	Contracted case managers to provide case management services to client's participating in the City's rental assistance programs, rental application, and refrigerator and furniture purchase for new move ins.	\$2,000,000.00		FY 2024-2028
Community Development Block Grant	Federal	City of Riverside	Funds are provided to Path of Life Ministries to cover emergency shelter program operations	\$360,000.00	\$0.00	FY 2024-2028
The Homeless Housing, Assistance, and Prevention Program	State	City of Riverside	Funds are used to fund contracted Street Outreach, shelter operations, rental assistance, homeless prevention, jail release service connections	\$19,443,986.12	\$7,541,852.62	FY 2024-2028

Total \$ Available to prevent and end homelessness:	Total Prioritized for Permanent Housing Solutions:
\$195,101,989.97	\$85,887,856.47

Plan to Connect People Experiencing Homelessness to All Eligible Benefit Programs

Steps to Complete this Section:

1. Explain how the region is connecting, or will connect, individuals to wrap-around services from all eligible federal, state, and local benefit programs, including, but not limited to, housing and homelessness services and supports that are integrated with the broader social services systems and supports. Benefit Programs include, but are not limited to:
 - o CalWORKs

- CalFresh
- Supplemental Security Income/State Supplemental Program (SSI/SSP) and disability benefits advocacy;
- In-home supportive services;
- Adult protective services;
- Child welfare;
- Child care; and
- Medi-Cal benefits through Managed Care Plans

Guidance:

*All of the above benefit programs **must** be included and fully explained in the table. In addition to these benefit programs, participating eligible applicants should add other benefit programs that provide wrap-around services in the region.*

To add additional benefit programs, click "Add Benefit Program" at the bottom of the table. If you select the blank field and you may type in the name of the benefit program.

Definitions:

- **Connection Strategy/ies means methods and actions that support client access and/or enrollment in eligible benefit programs.** This may be a method or action that supports connection between a benefit program and clients, between benefits programs, and/or between benefits programs and the homeless services system, so long as the method or action **supports client access and/or enrollment in the eligible benefit program.**
- **Lead Entity** should include the name of the regional Eligible Applicant responsible for managing the benefit program.
- **Collaborating Entity** may include a group, organization, or jurisdiction within your region working to provide the benefit. This can be another participating jurisdiction, a system partner, or any organization actively participating in providing the benefit.

Benefit Programs

Benefit Program	Connection Strategy/ies	Lead Entity	Collaborating Entity/ies
CalWORKs	Riverside County has established a dedicated office for service integration, collaboration among departments and programs for optimal outcomes. Central to this initiative is Connect IE, a robust referral platform empowering service providers to access	Riverside County Department of Public and Social Services	County or Riverside Housing Authority California Department of Social Services Connect IE

available resources, apply for benefits, and establish direct communication channels. All funded programs operate under contractual obligations to connect individuals facing homelessness with vital resources, such as CALWORKS. Following enrollment in CALWORKS, homeless families are seamlessly linked to the Riverside County Housing Authority, where they are enrolled in the CALWORKS Housing Support Program

CalFresh

The DPSS Mobile Outreach Teams proactively engage individuals experiencing homelessness in their own environments, offering crucial CALFRESH resources at various outreach events, community gatherings, and targeted encampment response initiatives. Under our funding agreements, all programs are mandated to facilitate access to CALFRESH. This support can be accessed through multiple channels, including in-person assistance at local DPSS offices, engagement with our mobile outreach teams during community events, or the convenient online application process through Connect IE.

Riverside County Department of Public and Social Services- Mobile Outreach

Connect IE

Supplemental Security Income/State Supplemental Program (SSI/SSP) and disability benefits advocacy	All funded programs are contracted to link individuals experiencing homelessness to all available resources to obtain self-sufficiency, such as social security benefits. Providers assist with the application process and help gather needed documentation to efficiently apply for SSI benefits. This can be done in person at a local Social Security office or apply online via Connect IE.	Riverside County Department of Public and Social Services-HDAP	Social Security Administration Connect IE
In-home supportive services	To streamline the process, providers are encouraged to utilize the Connect IE platform, which provides specific program information and direct access to the agency's application process. Direct contact with APS: Providers contact Adult Protective Services directly for information and assistance regarding in home supportive services. Riverside County office on Aging also provides in home supportive services such as meals and case management services to seniors.	Riverside County Department of Public and Social Services	Connect IE Office on Aging Adult Protective Services
Adult protective services	Adult Protective Services is a partnering agency with a dedicated homeless response team. Providers can contact APS hotline to directly refer vulnerable clients over 60 yrs old to the team. Providers can also access Connect IE for contact information and to directly place a	Riverside County Department of Public and Social Services-Adult Protective Services	Connect IE

	referral for APS response.		
Child welfare	Providers can contact CPS hotline to directly report child welfare concerns. Providers can also access Connect IE for contact information and to directly place a referral for CPS response.	Riverside County Department of Public and Social Services- Child Protective Services	Connect IE
Child care	Riverside County created an office on service integration, that's focuses on ensuring department/ program overlap, with education being a key component to success. Providers utilize a referral platform called Connect IE where they can identify available resources, such as child care, and directly refer clients to that resource.	First Five and RCOE	Connect IE
Medi-Cal benefits through Managed Care Plans	Riverside County's street outreach program is funded through investments made by IEHP and Molina, our county's managed care plans. Through these efforts we have created an outreach program that concentrates on serving the whole person, with a primary focus on addressing social determinants of health- with a primary focus on medical and housing needs. Our providers are trained in utilizing the resources provided by our MCP's such as enhanced care management and community supports. Providers can contact	IEHP/Molina	Riverside University Health Systems- Behavioral Health Healthcare in Action

IEHP and Molina directly to refer individuals to specialized care such as enhanced care management and community supports. Additionally, Riverside County is recruiting additional ECM and CS providers.

Memorandum of Understanding (MOU)

Upload the Memorandum of Understanding (MOU) that reflects the Regionally Coordinated Homelessness Action Plan submitted under this application.

Optional: Upload any additional supporting documentation the region would like to provide.

Memorandum of Understanding (MOU)

Memorandum of Understanding for HHAP Round-5 Application with City of Riverside Fully Executed.pdf

Supporting Documentation (Optional)

Application Process Certification:

By checking the box below, I certify that that all participating eligible applicants met the statutory public meeting process requirements in developing the Regionally Coordinated Homelessness Action Plan in compliance with HSC section 50233(d)-(e) and all of the following is true:

- All Eligible Applicants electing to collaborate to complete the Regionally Coordinated Homelessness Action Plan have engaged in a public stakeholder process that included at least three public meetings before the plan was completed.

Meeting Dates

Meeting Dates

2/26/2024

12/19/2023

2/21/2024

3/19/2024

- All of the following groups were invited and encouraged to engage in the public stakeholder process:

Stakeholder engagement

Stakeholders	Description of how Stakeholders were invited and encouraged to engage in the public stakeholder process
People with lived experience of homelessness	Announcements were made at our Board of Governance meetings about attending sessions to provide input and feedback. Invitation was sent out to targeted populations and the entire CoC membership. The City of Riverside sent invitations of the community meetings to every resident and posted the event flyer at the Riverside Access Center.
Youth with lived experience of homelessness	Announcements were made at our YAC/YAB meetings about attending sessions as well as invitation was sent out to those members.
Persons of populations overrepresented in homelessness	Announcements were made at our Board of Governance meetings about attending sessions to provide input and feedback. Invitation was sent out to targeted populations and the entire CoC membership. The City of Riverside sent invitations of the community meetings to every resident and posted the event flyer at the Riverside Access Center.
Local department leaders and staff from qualifying smaller jurisdictions, including child welfare, health care, behavioral health, justice, and education system leaders	We have representation from local department leaders and staff from qualifying smaller jurisdictions, including child welfare, health care, behavioral health, justice, and education system leaders that are a part of and actively participate in our local CoC meetings. We have sent email invitation and made announcements during out CoC and BOG meetings.
Homeless service and housing providers operating within the region	POLM, National CORE, Inland SoCal Housing Collective. Riverside Fair Housing Council was in attendance and provided input at Housing and Homeless committee meeting.
Medi-Cal Managed Care Plans contracted with the State Department of Health Care Services in the region	We have representation from Medi-Cal Managed Care Plans contracted with the State Department of Health Care Services in the region that are a part of and actively participate in our local CoC meetings. We have sent email invitation and made

announcements during our CoC and BOG meetings.

Street medicine providers and other service providers directly assisting people experiencing homelessness or at risk of homelessness

We have representation from street medicine providers that are a part of and actively participate in our local CoC meetings. We have sent email invitations and made announcements during our CoC and BOG meetings.

I certify under penalty of perjury that all of the information in the above section is true and accurate to the best of my knowledge.

Participating Eligible Applicant 3

Participating Eligible Applicant
Riverside City and County CoC

Certification Riverside City and County CoC

On behalf of the above entered participating eligible applicant, I certify that all information included in this Application is true and accurate to the best of my knowledge.

Name

Tanya Torno

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