

Multidisciplinary Approaches to Ending Homelessness

A County of Riverside Continuum of Care (CoC) Webinar Series

Contact JLagunas@rivco.org for more information.



City of Riverside & Housing and Workforce Solutions – Street Outreach Best Practices

STREET OUTREACH BEST PRACTICES

The main purpose of case management is to provide a pathway to housing and showing our clients how to maintain it. Obtaining vital documentation for clients is a very essential step in this process as it can lead to self-sufficiency and permanent stabilization.

Thursday, August 31st

10:00 am – 11:00 am

[LINK TO WEBINAR](#) 

Marquis Palmer

Outreach – City of Riverside

Marquis is a U.S. Marine Corps Veteran of the Iraq war. After service in the Marines, he began to get involved in community outreach working with several agencies including City of Riverside Homeless Outreach and Property Manager for Affordable Housing. Marquis currently serves as Chairman of US Vets advisory Council and is legislative representative for Congressman Takano on Veterans issues with the American Legion. Associate Member of California Apartment Association. He will be presenting on how to obtain proper documentation.

Amy Primrose-Puente

HWS – Program Specialist II

Amy is a Program Specialist II with Housing and Workforce Solutions-CoC. She is a dedicated advocate for our unsheltered neighbors and wholeheartedly believes in second chances. Amy is interested in getting to the root cause of homelessness and rejecting solutions that don't promote a client-centered focus. She began working for Riverside County in 2012 as part of the Housing Crisis Response Team for Behavioral Health. This was an innovative and progressive time for homeless services on a national level, and Riverside County wasn't just sitting on the sidelines. Amy was in the streets, advocating for change and making change happen. Amy will be further presenting on outreach engagement practices.



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